

Pembrokeshire County Council



# **GYPSY TRAVELLER ACCOMMODATION ASSESSMENT 2019**

Amended in response to Welsh  
Government queries in December  
2020 and March 2024



**Parc Cenedlaethol  
Arfordir Penfro**  

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**Pembrokeshire Coast  
National Park**

Including the Pembrokeshire Coast  
National Park

Approved by Lesley Griffiths, AS / MS, Cabinet Secretary for  
Culture and Social Justice, Welsh Government, 24<sup>th</sup> May 2024

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## Introduction

It is our pleasure to introduce the second Pembrokeshire Gypsy Traveller Accommodation Assessment (GTAA) undertaken since the introduction of the Housing (Wales) Act 2014.

We are pleased that this assessment has been undertaken with the involvement of groups working with, and representatives from, the Gypsy and Traveller community. We would like to thank all of those who formed a part of the steering group for their involvement and drive.

The very good levels of response to the survey from the community has enabled a robust assessment to take place.

Pembrokeshire County Council is committed to using the assessment to further the ongoing work being undertaken to meet the communities' accommodation needs.

We look forward to our continuing involvement in this work as Cabinet Members for Planning and Housing.

### **Cllr. Jon Harvey**

Cabinet Member for Planning and Housing Delivery



### **Cllr. Michelle Bateman**

Cabinet member for Housing Operations and Regulatory Services

August 2019

## Chapter One: Policy context

### Legislation and guidance

- 1.1 The Welsh Government's [‘Enabling Gypsies, Roma and Travellers’](#) (June 2018) replaces ‘Travelling to a Better Future’ [\(2014\)](#) and sets out the Welsh Government's vision for the inclusion of these communities in Welsh society.
- 1.2 *Enabling Gypsies, Roma and Travellers’* includes a commitment from the Welsh Government to work with Local Authorities to deliver new Gypsy and Traveller sites. The assessment of Gypsy and Traveller accommodation needs, and the duty to make provision for sites where the assessment identifies need, became statutory requirements under the Housing (Wales) Act 2014, whilst the [Welsh Government's Sites Capital Grant](#) will help provide investment in Council sites.
- 1.3 Under section 106 of the 2014 Act the Welsh Government published [‘Undertaking Gypsy and Traveller Accommodation Assessments Guidance’](#) to assist Local Authorities to produce a robust assessment of Gypsy and Travellers accommodation needs in their area. This GTAA has been produced in accordance with the guidance. A new GTAA must be undertaken at least every 5 years. This GTAA will update the findings of the GTAA 2015, and is being undertaken in 2019 to provide a robust evidence base for the Local Development Plan review.
- 1.4 Other legislation and guidance relating to the provision of Gypsy and Traveller sites includes:
  - The [Mobile Homes \(Wales\) Act 2013](#) provides additional safeguards for those living on and running local authority Gypsy and Traveller sites.
  - [Welsh Government Circular 005/2018 ‘Planning for Gypsy, Traveller and Showpeople Sites’](#) was published in June 2018 and provides an updated guidance on the planning aspects of identifying sustainable sites for Gypsies and Travellers and how Planning Authorities and Gypsies and Travellers can work together to achieve this aim. It supersedes Circulars 30/2007, 78/91 and 76/94. Welsh Government's [Designing Gypsy and Traveller Sites guidance](#) provides practical advice to assist Local Authorities to ensure their sites are fit-for-purpose. Following this guidance will help Local Authorities and others in the development and improvement of Gypsy and Traveller sites in their area, and will form part of the consideration of the Welsh Government in assessing applications for Sites Capital Grant funding in relation to Gypsy and Traveller sites.
- 1.5 Once the GTAA has been approved by Welsh Ministers, Local Authorities are subject to a legal duty to exercise their functions to provide mobile home pitches to meet the identified needs. They may do this in a variety of ways - by providing Local Authority Gypsy and Traveller sites, supporting households to develop viable private sites and supporting households to develop viable community led approaches such as Community Land Trusts.
- 1.6 Should the Council seek to develop additional pitches or sites it can apply for the Welsh Government's Gypsy and Traveller Sites Capital Grant which currently provides £3.5 million per annum for site refurbishment and development purposes. The maximum

available per site is £1.5 million and priority is being given to schemes providing additional pitches. There is no guarantee that a bid for funding will be successful. Pembrokeshire County Council has been awarded a grant of £1.42m to assist in the delivery of an extension to Kilgetty Kingsmoor Common Gypsy Traveller site.

## Local Development Plan policies

- 1.7 Pembrokeshire has two local planning authorities – Pembrokeshire County Council (PCC) and the Pembrokeshire Coast National Park Authority (PCNPA). Both authorities have adopted Local Development Plans (LDPs). Both LDPs are under review.
- 1.8 The PCNPA replacement LDP Examination in Public took place in July 2019. The PCC LDP review is underway and it is anticipated that the Deposit Plan will be published for consultation at the end of 2019.
- 1.9 PCC has two policies within the LDP which reference Gypsy and Traveller development: Policy GN.31 allocates land for Gypsy and Traveller accommodation; and Policy GN.32 sets out the criteria that will be used to determine planning applications for new sites or extensions to existing sites outside settlement boundaries. PCNPA has one policy which is pertinent to Gypsy and Traveller development: Policy 46 which sets out the criteria used to determine planning applications for new sites. This plan is under review, and has been through Examination and the Inspector’s report is awaited. The policies are included in Figures 1.1, 1.2 and 1.3, below:

**Figure 1.1: Pembrokeshire County Council LDP, Policy GN.31 Gypsy Traveller Sites and Pitches Allocation**

Site Reference	Site Name	Area (ha)	Indicative number of pitches
GT/095/001	Catshole (Castle) Quarry	0.39	8
GT/050/001	Kingsmoor Common, Kilgetty	0.78	15

**Figure I.2: Pembrokeshire County Council LDP, Policy GN.32 Gypsy Traveller Sites and Pitches**

**GN.32 Gypsy Traveller Sites and Pitches**

Outside of Settlement Boundaries new permanent or transit gypsy traveller sites or extensions to existing authorised sites will only be permitted where it is demonstrated that the proposed development:

1. Cannot be accommodated on an existing authorised site and is to meet locally arising need or the need of families with a local connection;
2. Is accessible to existing community, social, educational and other services; and
3. Is sensitively sited in the landscape and satisfactory landscaping is provided.

**Figure I.3: Pembrokeshire Coast National Park Authority LDPI: Policy 46 Gypsy Sites, LDP2: Policy 51 Gypsy Traveller and Showpeople Sites (at Submission to the Inspector, 2019)**

**Policy 46 Gypsy Sites**

Proposals for Gypsy and Traveller sites will be permitted where:

- a) evidence of need to locate or provide transitory arrangements in the area has been identified; and
- b) the site is well located to serve the needs of Gypsy and Travellers including the need to access local services; and
- c) the site has good access to a public road which is safe and direct; and
- d) the site is suitable for the development and on site services facilities can be adequately provided; and
- e) amenity issues for both residents on the site and neighbouring properties are adequately addressed; and
- f) the proposal does not cause significant visual intrusion, is sensitively sited in the landscape and satisfactory landscaping is provided.

## Gypsy and Traveller and Showpeople Sites

<b>Policy 51</b>	<b>Gypsy Traveller and Showpeople Sites</b> Proposals for Gypsy Traveller and Showpeople sites will be permitted where: a) <del>♣</del> <b>The applicant has demonstrated there are no suitable pitches available within existing authorised sites or land available within existing settlement limits.</b> ♣; and b) the site is well located to serve the needs of Gypsy and Travellers or Showpeople including the need to access local services; and c) the site has good access to a public road which is safe and direct; and d) the site is suitable for the development and on site services ► <b>and</b> ◀ facilities can be adequately provided; and e) amenity issues for both residents on the site and neighbouring properties are adequately addressed; and f) the proposal does not cause significant visual intrusion, is sensitively sited in the landscape and satisfactory landscaping is provided.
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1 ~~♣~~ and ►◀ denote changes proposed since the Deposit Plan



## Definitions of key terms

1.10 The following table gives the definitions of key terms in this report.

**Table 1.1: Definitions of key terms** (continues overleaf)

Gypsy and Travellers	<p>(a) Persons of a nomadic habit of life, whatever their race or origin, including:</p> <p>(1) Persons who, on grounds only of their own or their family's or dependant's educational or health needs or old age, have ceased to travel temporarily or permanently, and</p> <p>(2) Members of an organized group of travelling show people or circus people (whether or not travelling together as such); and</p> <p>(b) All other persons with a cultural tradition of nomadism or of living in a mobile home.</p> <p>Source: Section 108, Housing (Wales) Act 2014</p>
Residential site	<p>A permanent residential site can be privately owned or owned by the Local Authority. This site will be designated for use as a Gypsy and Traveller site indefinitely. Residents on these sites can expect to occupy their pitches for as long as they abide by the terms of their pitch agreements, under the Mobile Homes (Wales) Act 2013.</p> <p>Working space may also be provided on, or near, sites for activities carried out by community members.</p>
Temporary residential site	<p>These sites are residential sites which only have planning permission or a site licence for a limited period. Residents on these sites can expect to occupy their pitches for the duration of the planning permission or site licence (or as long as they abide by the terms of their pitch agreements, under the Mobile Homes (Wales) Act 2013 – whichever is sooner).</p>
Transit site	<p>Transit sites are permanent facilities designed for temporary use by occupiers. These sites must be designated as such and provide a route for Gypsies and Travellers to maintain a nomadic way of life. Individual occupiers are permitted to reside on the site for a maximum of 3 months at a time.</p> <p>Specific terms under the Mobile Homes (Wales) Act 2013 apply on these sites. Working space may also be provided on, or near, sites for activities carried out by community members.</p>
Temporary Stopping Place	<p>Also known as a 'stopping place', 'Atchin Tan', or 'green lane', amongst other names. These are intended to be short-term in nature to assist Local Authorities where a need for pitches is accepted, however, none are currently available. Pro-actively identified temporary stopping places can be used to relocate inappropriately located encampments, whilst alternative sites are progressed.</p> <p>Temporary stopping places must make provision for waste disposal, water supply and sanitation at a minimum.</p>
Residential pitch	<p>Land on a mobile home site where occupiers are entitled to station their mobile homes indefinitely (unless stated in their pitch agreement). Typically includes an amenity block, space for a static caravan and touring caravan and parking.</p>
Transit pitch	<p>Land on a mobile home site where occupiers are entitled to station their mobile homes for a maximum of 3 months.</p> <p>Transit pitches can exist on permanent residential sites, however, this is not recommended.</p>
Unauthorised encampment	<p>Land occupied without the permission of the owner or without the correct land use planning permission. Encampments may be tolerated by the Local Authority, whilst alternative sites are developed.</p>
Unauthorised development	<p>Land occupied by the owner without the necessary land use planning permission.</p>
Current residential supply	<p>The number of authorised pitches which are available and occupied within the Local Authority or partnership area. This includes pitches on Local Authority or private sites.</p>

Current residential demand	<p>Those with a need for authorised pitches for a range of reasons, including:</p> <ul style="list-style-type: none"> <li>• an inability to secure an authorised pitch leading to occupation of unauthorised encampments;</li> <li>• an inability to secure correct planning permission for an unauthorised development;</li> <li>• households living in overcrowded conditions and wanting a pitch;</li> <li>• households in conventional housing demonstrating cultural aversion;</li> <li>• new households expected to arrive from elsewhere.</li> </ul>
Future residential demand	The expected level of new household formation which will generate additional demand within the 5 year period of the accommodation assessment and longer LDP period.
Overall residential pitch need	The ultimate calculation of unmet accommodation need, which must be identified through the Gypsy and Traveller accommodation assessment process. This figure can be found by adding the immediate residential need to the future residential demand. The overall residential need will capture the needs across the 5 year period within which the accommodation assessment is considered to be robust.
Planned residential pitch supply	The number of authorised pitches which are vacant and available to rent on Local Authority or private sites. It also includes pitches which will be vacated in the near future by households moving to conventional housing or in other circumstances. Additional pitches which are due to open or private sites likely to achieve planning permission shortly should be included as planned residential supply.
Household	This refers to individuals from the same family who live together on a single pitch / house / encampment.
Concealed or 'doubled-up' household	This refers to households which are unable to achieve their own authorised accommodation and are instead living within authorised accommodation (houses or pitches) assigned to another household. This may include adult children who have been unable to move home or different households occupying a single pitch.
Household growth	Household growth is defined by the number of new households arising from households which are already accommodated in the area.

## Chapter Two: Background and analysis of existing data

### Previous Gypsy and Traveller Accommodation Assessment findings

- 2.1 The most recent GTAA (2015) indicated a need for 32 residential pitches in Pembrokeshire by the end of 2020 plus 2 travelling show people's yards by the end of 2020. A further unmet need for 5 residential pitches up to the end of 2021, and an additional 64 pitches up to the end of 2031 were also identified.
- 2.2 Three additional pitches gained planning permission during the period April 2014 - March 2015.<sup>2</sup> A further 31 pitches have gained planning permission since November 2015. In total, 55 pitches have gained planning permission in Pembrokeshire since the first GTAA was produced in 2010.

### Population data

- 2.3 In preparation for this GTAA a number of sources of data were used to identify the number and location of Gypsy and Traveller households in Pembrokeshire.
- 2.4 The 2011 Census showed the following number of households broken down by accommodation type in Pembrokeshire:

Table 2.1: Census household data

Accommodation type	No. of households
House or bungalow	75
A flat, maisonette or apartment	14
A caravan or other mobile or temporary structure	62
<i>All</i>	<i>151</i>

- 2.5 Information below in '*Current Accommodation Provision*' shows that the number of occupied pitches in private and local authority ownership exceeds the Census data figure. A single pitch may also be occupied by more than one household; therefore it would appear the Census does not accurately reflect the total number of Gypsy and Traveller households living in caravans.
- 2.6 The data on those living in 'bricks and mortar' accommodation is more difficult to assess in terms of its accuracy. 95<sup>3</sup> households living in bricks and mortar were identified from the previous GTAA, from the Authority's pitches waiting list, from suggestions from the Gypsy and Traveller community, and via agencies providing support. Of these 33 surveys were completed. Of the surveys which were unsuccessful, 30 households

<sup>2</sup> Source: Pembrokeshire County Council Annual Monitoring Report 2 – 2014-2015

<sup>3</sup> Some of these households are outside Pembrokeshire

stated they were not from the Gypsy and Traveller Community and were subsequently excluded from the survey.

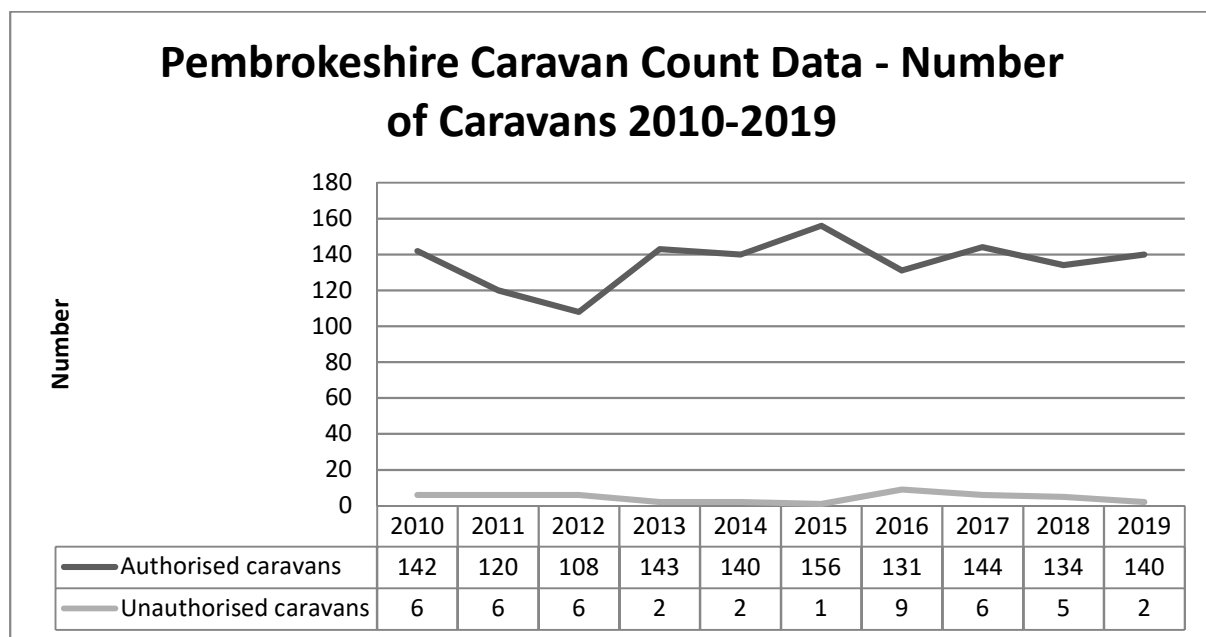
- 2.7 The waiting list for vacant pitches on Local Authority managed sites shows a total of 36 applicants, of which sixteen are currently in 'bricks and mortar' accommodation. All addresses within the waiting list for vacant pitches were contacted as part of the GTAA to establish whether or not they were in need.

## Caravan count

- 2.8 Caravan Count Surveys are undertaken every January and July by the Council, with information submitted to Welsh Government. The most recent published statistical return (January 2019) indicated a total of 140 caravans on authorised sites and 2 caravans on unauthorised sites. In Wales, Pembrokeshire has the second largest number of caravans, after Cardiff.

- 2.9 The graph below shows the number of caravans on sites between 2010 and 2019. To ensure consistency, January figures are shown for each year. The data shows an overall decrease in the number of caravans on authorised sites from 156 in 2015 to 140 in 2019, but remains consistent with levels since 2010.

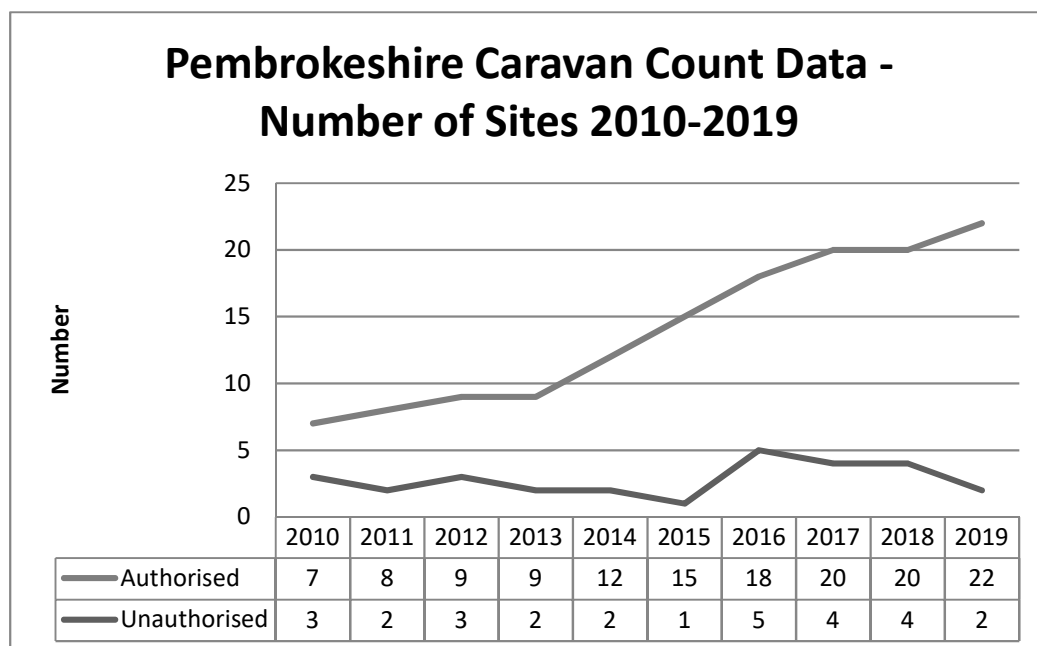
Figure 2.1: Pembrokeshire Caravan Count Data – Number of Caravans 2010-2019



Source: Welsh Government Caravan Count Releases (2010-2019)

- 2.10 The following graph shows the number of authorised sites in Pembrokeshire between 2010 and 2019. The number of authorised sites has increased from seven to twenty two over this period.

Figure 2.2: Pembrokeshire Caravan Count Data; Number of Sites 2010 – 2019



Source: Welsh Government Caravan Count Releases (2010- January 2019)

## Current accommodation provision

### Local Authority residential sites

2.11 There are 74 residential pitches across five existing Local Authority-run residential sites in Pembrokeshire, located in the following locations:

- Withybush, near Haverfordwest
- Under the Hills, Merlin’s Bridge, Haverfordwest
- Castle Quarry, Monkton, Pembroke
- Waterloo, Pembroke Dock<sup>4</sup>
- Kingsmoor, Kingsmoor Common, Kilgetty

2.12 There is an additional transit pitch at the Under the Hills site.

### Private authorised sites

2.13 There are 16 private sites in Pembrokeshire with planning permission; these are located at:

- Summer Place, Broadmoor
- Freestone Meadow, Teagues Cross, near Carew<sup>5</sup>

<sup>4</sup> The Council intends to formally close this site and most residents have been re-located to other accommodation. One family remains on the site at the time of writing.

<sup>5</sup> Located within the Pembrokeshire Coast National Park

- Spring Bank Stables, near East Williamston<sup>6</sup>
- Biggins Hill, near Milford Haven (additional 2 pitches granted August 2017)
- Maiden Place, Maidenwells (consent for 1 pitch October 2017)
- Strawberry Fields, near Saundersfoot
- Romany Way, Monkton (land adjacent to Adams Road, Monkton)
- Molleston Stables, Molleston
- Southlands, Kilgetty (additional 2 pitches granted February 2016)
- Land South of Pincheston Farm, near Carew<sup>7</sup>
- Pine View Lodge, near Cosheston (additional 3 pitches granted March 2017)
- Con Lay, near Pembroke
- Broadmoor Nurseries, Broadmoor
- Long Meadow, adjacent to Adams Road, Monkton
- Flimston Court, Hundleton
- Bonwils Field, Letterston

2.14 Planning permission has been granted for a new site near the Green, Hundleton for a single pitch, granted April 2016, 4 pitches at Broadmoor Farm Nurseries were granted a Certificate of Lawfulness in April 2016, and a single pitch was permitted at Letterston in December 2018. The use of land for a Travelling Showperson's yard was granted in September 2018 at Portfield Gate. These sites are yet to come forward.

2.15 At the time of the survey one unauthorised encampment and one unauthorised development (two households) were identified in the Haverfordwest/Portfield Gate area. The unauthorised development, which is for a show person's yard, is tolerated by the Authority.

2.16 The Castle Quarry site has a household in tolerated unauthorised encampments adjoining it, where members of the community have agreed to rent the land off the adjoining landowner. An additional touring caravan containing one household currently comprises a further unauthorised encampment on the extension to the Castle Quarry site.

2.17 Several households are occupying common land in a tolerated unauthorised encampment on land adjoining the Kingsmoor Common, Kilgetty site.

2.18 Where appropriate, methods to regularise these pitches and ensure adequate health and safety mechanisms are in place are currently being explored by the Council.

### **Unauthorised sites subject to planning appeal**

2.19 Two sites in the Pembrokeshire Coast National Park Authority were the subject of Planning Appeals during the period of the 2015 GTAA. A planning appeal against a refusal for the stationing of a static caravan, siting of a touring caravan and utility/day

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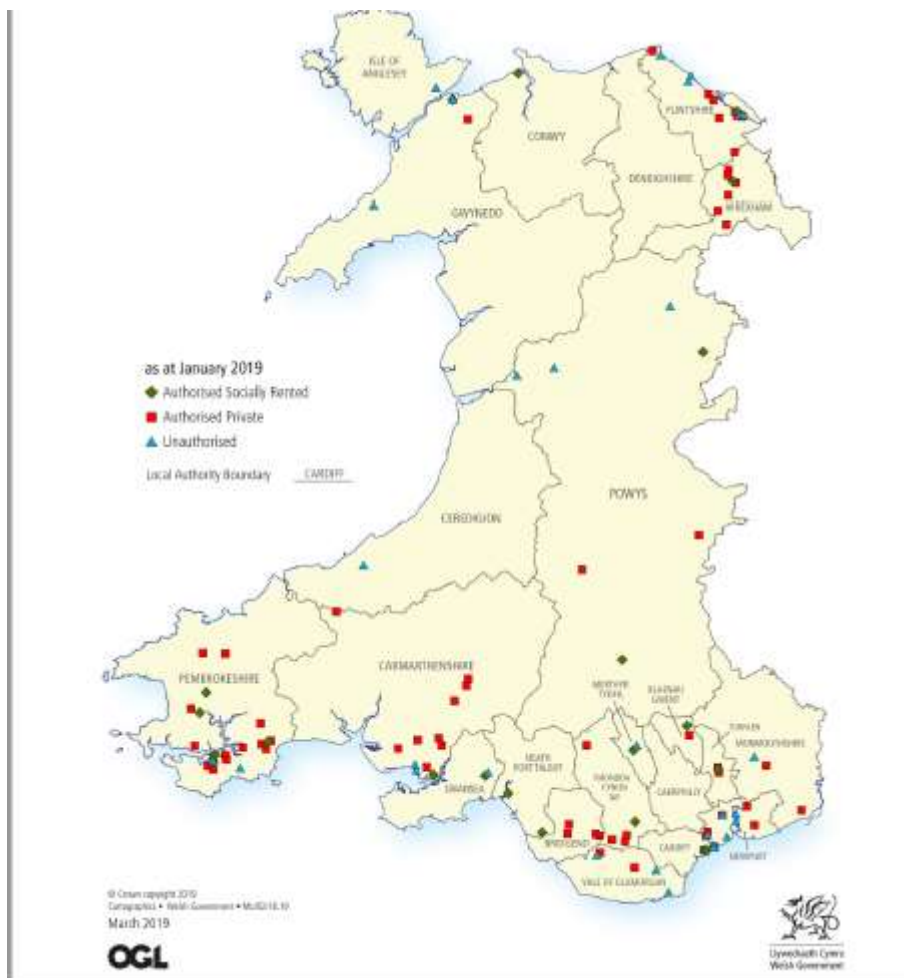
<sup>6</sup> Site not occupied at the time of the survey

<sup>7</sup> Under construction at the time of the survey

room, together with landscape works and access, was dismissed by the Planning Inspectorate for a site at land adjacent to Wynd Hill Farm, Manorbier, Tenby<sup>8</sup> and have subsequently been removed from the site.

2.20 An enforcement notice on land in the vicinity of Manorbier Newton has been upheld at appeal.

2.21 A map showing the location of Gypsy and Traveller Sites in Wales, January 2019 is shown below (Source: Welsh Government Gypsy and Traveller Caravan Count, January 2019). The map indicates that existing sites are generally located to the south of the County.



<sup>8</sup> Appeal reference: APP/L9503/A/15/3029720.

## Chapter Three: Methodology

### Project steering group composition

3.1 Representatives were invited to attend from a number of organisations involved in the provision of services to the Gypsy and Traveller community in Pembrokeshire. Not all representatives were able to attend the steering group meetings, but were involved by providing information and practical support in undertaking the survey element of the project, and were invited to comment on the draft stages of this GTAA. The steering group membership was as follows:

- Denise Barry - representative of 'Travelling Ahead' registered charity.
- Leanne Morgan - representative from the Gypsy and Traveller community
- Ricky Price - representative from the Gypsy and Traveller community
- Sara Morris – Development Plans and Conservation Manager, Pembrokeshire County Council
- Julie Kirk – Senior Planning Officer, Pembrokeshire County Council
- Andrew Davies-Wrigley – Private Sector Housing and Housing Strategy Manager, Pembrokeshire County Council
- Perry Bowen – Gypsy and Traveller Site Officer, Pembrokeshire County Council
- Nia Davies – Customer Liaison Officer, Housing Services, Pembrokeshire County Council
- Rachel Knight, Housing Officer, Customer Liaison Team
- Martina Dunne – Head of National Park Direction, Pembrokeshire Coast National Park Authority
- Cllr Michelle Bateman– Cabinet Member for Housing and Regulatory Services, Pembrokeshire County Council (formerly attended by Cllr. Pat Davies)
- Cllr. Jon Harvey– Cabinet Member for Planning and Infrastructure, Pembrokeshire County Council (formerly attended by Cllr. Phil Baker)

### Study methodology

#### Engagement with other Local Authorities

3.2 It was decided early in the assessment process that it would be best to undertake the study without working jointly with neighbouring authorities, for three main reasons:

- Few members of the Gypsy and Traveller communities within Pembrokeshire lead a nomadic lifestyle<sup>9</sup>, diminishing the need to work jointly with neighbouring Authorities in order to understand the community members' nomadic movements;
- The established nature of the communities and their links to services within the county led to a more tailored approach to undertaking the survey in-house by Pembrokeshire County Council; and

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<sup>9</sup> As established in previous studies, in 2010 and 2013 and 2015.

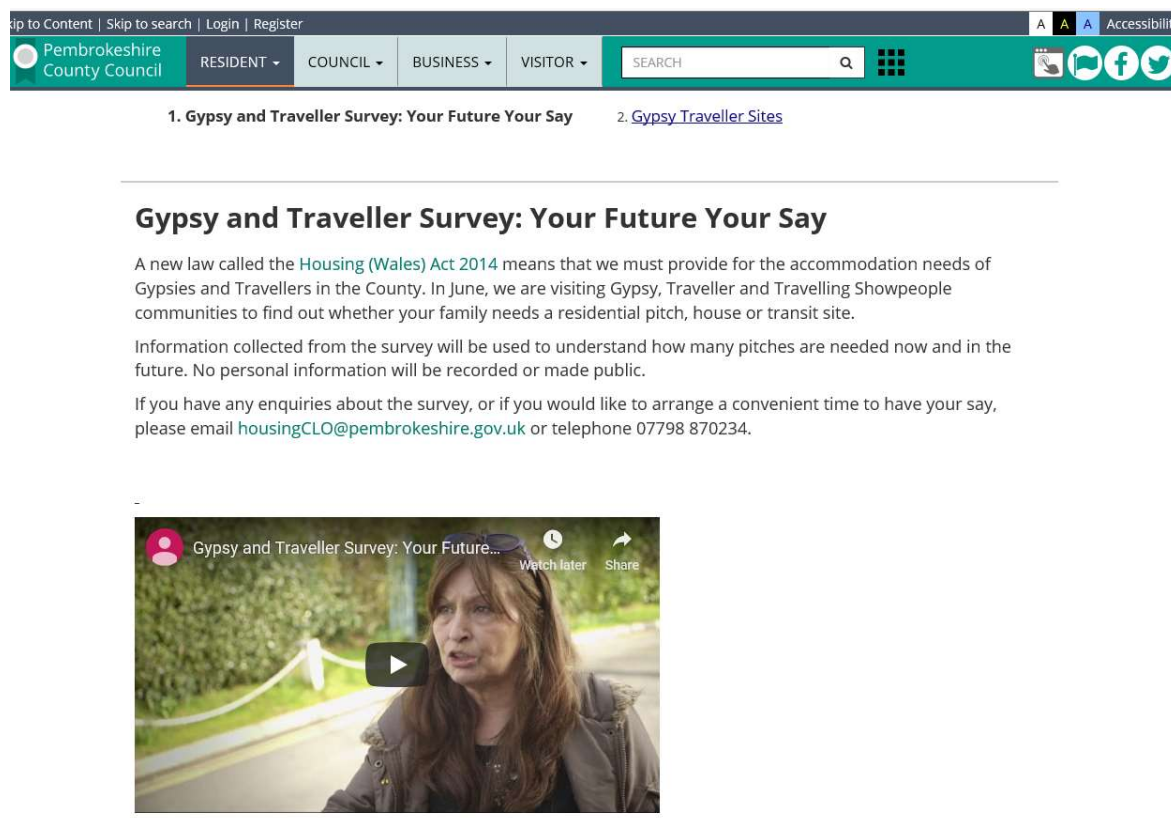


- It would be more cost-effective to undertake the study in-house, rather than commission an external organisation.
- 3.3 However, although the study was not conducted jointly the neighbouring authorities – the Pembrokeshire Coast National Park Authority was consulted throughout the process and were part of the project’s steering group.
- 3.4 During the study the following organisations were consulted:
- Carmarthenshire County Council
  - Ceredigion County Council
  - Pembrokeshire Care Society

### **Countering constraints to respondent engagement**

- 3.5 Maximising respondent engagement – and thereby getting a high number of good-quality responses – was identified by the steering group as the key element that should guide the approach taken for the study. The steering group initially identified a number of constraints which had the potential to hinder engagement:
- The difficulty in identifying Gypsy and Traveller addresses – in particular ‘bricks and mortar’ residences;
  - Relatively low literacy rates within Gypsy and Traveller communities;
  - Potential respondents having impaired sight and/or hearing; and
  - The poor relationship between the Council and some community members.
- 3.6 Pembrokeshire County Council retrieved a number of potential Gypsy and Traveller addresses from its GTAA 2015 responses, and the vacant pitches waiting list although it was presumed that not all addresses would be accurate, owing to the age of some records. By liaising with local support organisations Pembrokeshire County Council was able to increase the quantity and accuracy of potential addresses as well as gaining insight from within the community, it was understood, however, that this list was not exhaustive. Employing publicity techniques, including social media and access to an online video, and encouraging word-of-mouth exposure throughout the process, were therefore deemed crucial to the study’s success.
- 3.7 The steering group agreed that any publicity should clearly explain two key messages: that taking part in the survey could be beneficial to respondents; and that recent legislative changes added to the importance of carrying out this assessment. The progress towards provision of additional pitches within the county to meet identified need was also considered to be a key aspect in encouraging participation. There was otherwise a danger that potential respondents might be reluctant to respond to the assessment, having potentially taken part in similar surveys conducted by the Local Authority in 2010 and 2013 and 2015.

Figure 3.1: Image from Council website



3.8 In order to reach a wide range of respondents, the County Council undertook the following publicity:

- Bilingual leaflets and flyers were distributed to the list of potential addresses and sites. Additional leaflets were printed so that they could be handed out during site visits in order to encourage word-of-mouth publicity (see Appendix 1). Leaflets included contact telephone numbers and the website address.
- Letters were sent to all addresses known to Pembrokeshire County Council.
- Pre-survey visits were also undertaken to introduce Officers to the community at all Council owned sites and larger private sites, and to increase understanding of the survey and its importance. Cards were left at addresses to enable follow up, and for telephone surveys to be undertaken if preferred.
- A bilingual webpage was created and hosted on Pembrokeshire County Council's website. It was given a simple domain name – <https://pembrokeshire.gov.uk/Gypsy-Traveller-Sites> – in order to make it easy to find. The webpage featured explanatory text alongside a video, produced by Welsh Government, which gave information about the GTAA (see Figure 3.1 above). A press release was circulated to relevant media outlets, including the local press; and
- Members of the Gypsy Traveller Community at the steering group offered to discuss the importance of the GTAA with attendees at the Gypsy Women Traveller Group (June 2019)
- In addition, an incentive to complete the survey was offered, comprising 3 chances to win a supermarket voucher as part of a random prize draw.

## When the survey took place

- 3.9 June and July 2019. Pre-survey visits took place in the week commencing 10<sup>th</sup> June, and surveys were commenced from the 18<sup>th</sup> June and complete by the 19<sup>th</sup> July. 118 interviews were completed.
- 3.10 It was known, owing to previous surveys in 2010 and 2013 and 2015, that few members of the Gypsy and Traveller communities within Pembrokeshire lead a nomadic lifestyle. For this reason the timing of the survey was not deemed to be of particular significance, although Pembrokeshire County Council was keen to complete the survey prior to the school summer holidays, and following the Appleby Horse Fair. This approach was supported by Community members on the steering group.

## Who undertook the survey

- 3.11 The survey was carried out by members of Pembrokeshire County Council's Housing Department Customer Liaison staff and Housing Officers with support from the Pembrokeshire Care Society Support Worker, for three main reasons:
- Pembrokeshire County Council has a proven record of undertaking GTAA's, sourcing reliable survey data to produce robust, credible results;
  - Pembrokeshire County Council wanted to use the opportunity to strengthen relationships between it and community members through face-to-face encounters. Community members on the steering group had informed us that this should be an important consideration, as they could 'put a face to a name' and better hold Pembrokeshire County Council to account; and
  - The costs associated with the assessment were minimised.
- 3.12 Officers from the Housing and Planning departments worked in partnership throughout the process, with early input from Pembrokeshire County Council's Gypsy and Traveller Site Officer.
- 3.13 Pembrokeshire County Council's Gypsy and Traveller Site Officer was unavailable during the survey periods of June and July.
- 3.14 On two site visit days Pembrokeshire County Council worked in partnership with Pembrokeshire Care Society (PCS), a local support organisation that liaises closely with Gypsy and Traveller communities. Working alongside support workers who had already established excellent relationships with community members proved beneficial; by introducing interviewers to participants, support workers could secure trust between the two parties. This maximised respondent engagement, augmenting both the quantity and quality of responses. By working with PCS, Pembrokeshire County Council furthermore gained a good understanding of existing need, whether owing to overcrowding, unauthorised encampment, family growth or cultural aversion.

## On-site interviews: the approach taken

- 3.15 Where possible, interviews were carried out on site, rather than over the phone. It was felt that this approach would better allow interviewers to build trust with respondents, and better allow interviewers to explore issues of cultural aversion. Four interviews were conducted over the phone, usually because this was convenient for the respondent or

because the respondent had contacted Pembrokeshire County Council in this way. A further interview was undertaken at County Hall, Haverfordwest for the same reasons.

- 3.16 Pembrokeshire County Council attempted to undertake interviews at individual addresses up to three times. Third visits to addresses were generally made after 5pm, on the assumption that respondents were not available on the first two occasions owing to daytime commitments such as work. A card was left on all occasions, when a post box or letter box was available, with contact details to enable direct contact to be made to arrange for another visit. If they did not make contact, further visits were made and cards left until 3 attempts had been made to establish contact to complete the survey.
- 3.17 Where there was an existing relationship, a representative from Pembrokeshire Care Society performed introductions on the doorstep in order to build trust, and pre-survey visits were also undertaken. Housing Customer Liaison Officers and Housing Officer who is temporarily covering the management of Gypsy and Traveller sites undertook the actual interviews in all but two instances. In these cases, the interview was undertaken by an officer of the Pembrokeshire Care Society. Interviews were conducted by officers using hard copy forms which enhanced the verbal communication and relationship building during face to face communication. By filling out the interview form for the respondent, potential issues of literacy difficulties were avoided.
- 3.18 Early refusals to undertake the survey were explored and in many cases were the result of the household expressing their lack of need. There were also occasions when the relationship with Pembrokeshire County Council is known to be sensitive and the community is in dispute with Pembrokeshire County Council. In one case, agreement was sought in writing for Officers to visit the site to undertake the survey. Permission was refused.

### Engagement checklist

- 3.19 The following table details the survey approach's compliance with the Welsh Government engagement checklist.<sup>10</sup>

**Table 3.1: Engagement checklist** (continues overleaf)

Item	Task	Comment
1	Visit every Gypsy and Traveller household identified through the data analysis process up to 3 times, if necessary.	Task performed. Third visits generally performed after 5pm in order to boost response rate.
2	Publish details of the GTAA process, including contact details to allow community members to request an interview, on the Local Authority's website, Travellers' Times website and World's Fair publication.	Details of the GTAA process, including contact details, were publicised by leaflet, on posters and on Pembrokeshire County Council's website. A press release was also distributed to relevant media outlets, including the local press.

<sup>10</sup> Contained in the guidance document *Undertaking Gypsy and Traveller Accommodation Assessments*.

Item	Task	Comment
3	Consult relevant support organisations.	Task performed. Representatives from the Travelling Ahead (Charity organisation) were invited to sit on the steering group. Pembrokeshire County Council consulted the Pembrokeshire Care Society in order to identify potential Gypsy and Traveller addresses. Pembrokeshire County Council furthermore undertook many of the interviews alongside representatives from Pembrokeshire Care Society.
4	Develop a Local Authority waiting list for both pitches and housing, which is accessible and communicated to community members.	Details were taken from respondents who identified that they or people they know may be interested in joining the waiting lists. People interested to join the waiting list were subsequently provided with application forms and offered assistance to complete them.
5	Endeavour to include Gypsies and Travellers on the GTAA project steering group.	Three representatives of the Gypsy and Traveller communities sat on the steering group.
6	Ensure contact details provided to the Local Authority by community members through the survey process are followed up and needs assessed.	Task performed.
7	Consider holding on-site (or nearby) GTAA information events to explain why community members should participate and encourage site residents to bring others who may not be known to the Local Authority.	The Gypsy and Traveller community members on the steering group recommended that we did not hold information events as it was felt that they would be poorly attended. They instead recommended that we concentrated efforts on identifying addresses and performing site visits. We followed this advice

### Alterations to the universal questionnaire

- 3.20 Addresses were taken to avoid double-counting. For the same reasons surnames were taken in instances where two households lived at the same postal address, such as on 'doubled-up' pitches.
- 3.21 By taking addresses Pembrokeshire County Council furthermore felt that it could better plan the locational element of future site delivery. For data protection purposes however, responses have been anonymised. Additional questions on the universal questionnaire were introduced for the 2019 GTAA as part of the learning process from previous surveys. Respondents were asked to provide further information about their preferred location within the county if they sought to move from their current location. It is felt that this would give Pembrokeshire County Council a clearer understanding of where new or extensions to existing sites might be preferred across the county.

## Chapter Four: Survey findings

### Household interviews

4.1 The interview log can be found in Appendix 4.

#### Number of households broken down by type of accommodation

4.2 By using the information already held by Pembrokeshire County Council and provided by supporting agencies, along with additional addresses that were gathered through the course of the survey work, the study identified 222 potential Gypsy and Traveller households within the county. Of these, Pembrokeshire County Council received survey responses from 118 households. Table 4.3 provides reasons why the survey contact was unsuccessful and includes 31 households identified as non Gypsy and Traveller.

**Table 4.1: Number of households by type of accommodation**

Type of accommodation	No. of households (total) <sup>11</sup>	No. of households (respondents only)
Local Authority residential site	89	71
Council transit site	1	1
Private site	28	11
– with planning permission	27	10
– without planning permission <sup>12</sup>	1	1
– subject to appeal	0	0
Unauthorised encampment <sup>13</sup>	2	1
'Bricks and mortar'	64	34
– socially rented	52	28
– privately rented	1	1
-tenure unknown	11	5
– owner-occupied	0	0
Homeless hostel	0	0
No fixed abode – currently travelling	1	0
<b>Total</b>	<b>185</b>	<b>118</b>

<sup>11</sup> All identified G&T households, including refusals

<sup>12</sup> As per planning history of site.

<sup>13</sup> As per Welsh Government guidance definition.

- 4.3 89 of the 185 potential Gypsy and Traveller households are located on Authority-run residential sites. Pembrokeshire County Council received 71 responses from these 89 households, (a response rate of 79 %). A further household is located on a transit site under Pembrokeshire County Council's jurisdiction, and this household responded to the survey.
- 4.4 28 households are located on sites in private ownership (in some cases private sites contain more than one household), though one of these does not have the benefit of planning permission. Responses were received from 11 of these households.
- 4.5 Two households were identified as being unauthorised encampments. Pembrokeshire County Council received responses from one of these households.
- 4.6 Pembrokeshire County Council sourced 95 potential 'bricks and mortar' addresses. Pembrokeshire County Council received 33 completed responses, a further 25 refused to take part<sup>14</sup> and a further 30 households stated that they were not Gypsy or Travellers. Of the 25 addresses whose households refused to take part in the survey, some may not identify as being Gypsy and Travellers but did not state this as the reason for refusal. This reflects one of the difficulties of identifying members of the community in 'bricks and mortar'.

### Number of households broken down by ethnicity

- 4.7 The 118 households successfully surveyed within Pembrokeshire comprised 327 individuals, 323 of which gave information regarding their ethnicity. Some respondents deemed certain terms that hinted at a cultural connection to nomadism, particularly the term Gypsy, to be pejorative, and therefore refused to describe their ethnicity using such terms. Other respondents were comfortable with their cultural ties to nomadism and self-ascribed their ethnicity with a sense of pride.
- 4.8 Generally interviewers asked respondents how they self-ascribed their ethnicity as per the survey wording; interviewers gave respondents the options of 'Romani', 'Irish Traveller', 'New Traveller', 'Showperson', 'Roma' and 'other' to choose from. Those that chose 'other' were asked to specify how they would self-ascribe. In spite of being given options, many respondents chose to self-ascribe in their own wording, using terms such as 'Welsh Romani' and 'Welsh Traveller', White- British, or White-Welsh British or simply Gypsy Traveller This option should, in particular, be recognised within the survey assessment and added as additional option to allow a greater degree of self-identification and cultural recognition.
- 4.9 Table 4.2 and Figure 4.1, overleaf, show the ethnic breakdown of responses. Additional individuals are persons forming part of the household of the respondent.

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<sup>14</sup> See table 4.3 which summarises reasons for surveys being unsuccessful.

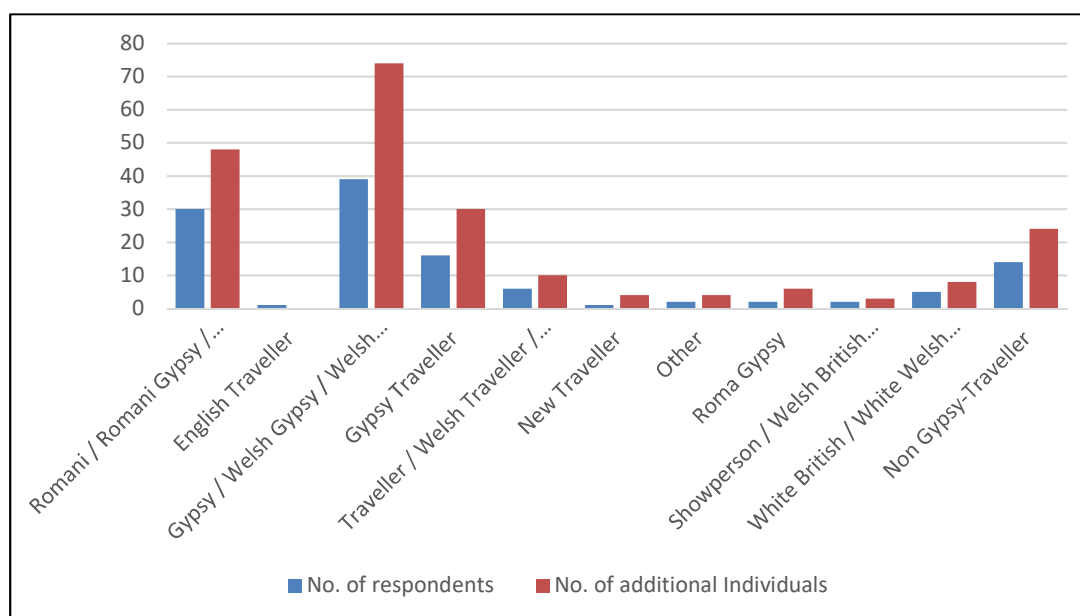
**Table 4.2: Number of households and individuals by ethnicity**

Ethnicity	No of respondents 2019	No of additional individuals 2019	Total
'Romani' / 'Romani gypsy' / 'Romani traveller' / 'Welsh Romani' / 'British Romani'	30	48	78
'English Traveller'	1	0	1
'New Traveller'	1	4	5
Gypsy Traveller	16	30	46
'Showperson' / 'Welsh British Showperson'	2	3	5
'Roma Gypsy' /	2	6	8
'Gypsy' / 'Welsh Gypsy' / Welsh British Gypsy	39	74	113
'Traveller' / 'Welsh Traveller' / Old Traveller	6	10	16
White British / White Welsh British	5	8	13
'Other' / Non response	2	2	4
Non Gypsy Traveller <sup>15</sup>	14	24	38
<b>Total</b>	<b>118</b>	<b>209</b>	<b>327</b>

<sup>15</sup> Either respondent or other individuals within the household were self-identified as non Gypsy and Traveller.



**Figure 4.1: Number of households and individuals by ethnicity**



4.10 Of 118 households who responded, 30 (25%) identified as Romani or as a variant thereof. The 61 households (51%) which identified as Gypsy Traveller, Welsh Gypsy, Traveller or Welsh Traveller tended to share strong family links and/or sites with Romani households. These groups, interconnected by family and/or locational ties, together comprise 76% of all respondents.

4.11 None of the households that gave responses in the survey identified as having Irish Traveller ethnicity, although there was a single English Traveller, and single New Traveller response.

4.12 Pembrokeshire County Council is not aware of any unauthorised encampments associated with New Travellers within the county.

### Difficulties encountered trying to access households

4.13 A total of 229 addresses were contacted as part of this GTAA. 222 of these were addresses in Pembrokeshire. A total of 111 attempted address contacts did not result in a completed survey. Reasons for non-completion include refusals to undertake the survey, households unable to be contacted during three visits and people identifying themselves as non Gypsy or Traveller. Third attempts at interviews were made after 5pm in an effort to reach potential respondents who had daytime commitments and cards provided to assist with contact.

4.14 The reasons surveys were not completed were varied, as shown in table 4.3 below.

4.3. A Gypsy Traveller is known to be in dispute with Pembrokeshire County Council, and the decision was made to not approach this person. They are however identified as being in need within this GTAA.

**Table 4.3: Reasons given for interview being unsuccessful**

Reason	Occurrence
Satisfied with accommodation / Not in need	16
Does not want to take part	21
Does not have time	1
Visiting temporarily only	1
deceased	2
Not contacted (in dispute)	1
Not home for 3 visits, and carded <sup>16</sup> ,	22
Postal contact to out of County addresses – no response received	7
Not home for 3 visits and no post box	1
Not a Gypsy or Traveller	31
Site address not found	6
Site temporarily vacant	2
Total	111

## Demographic profile of the population

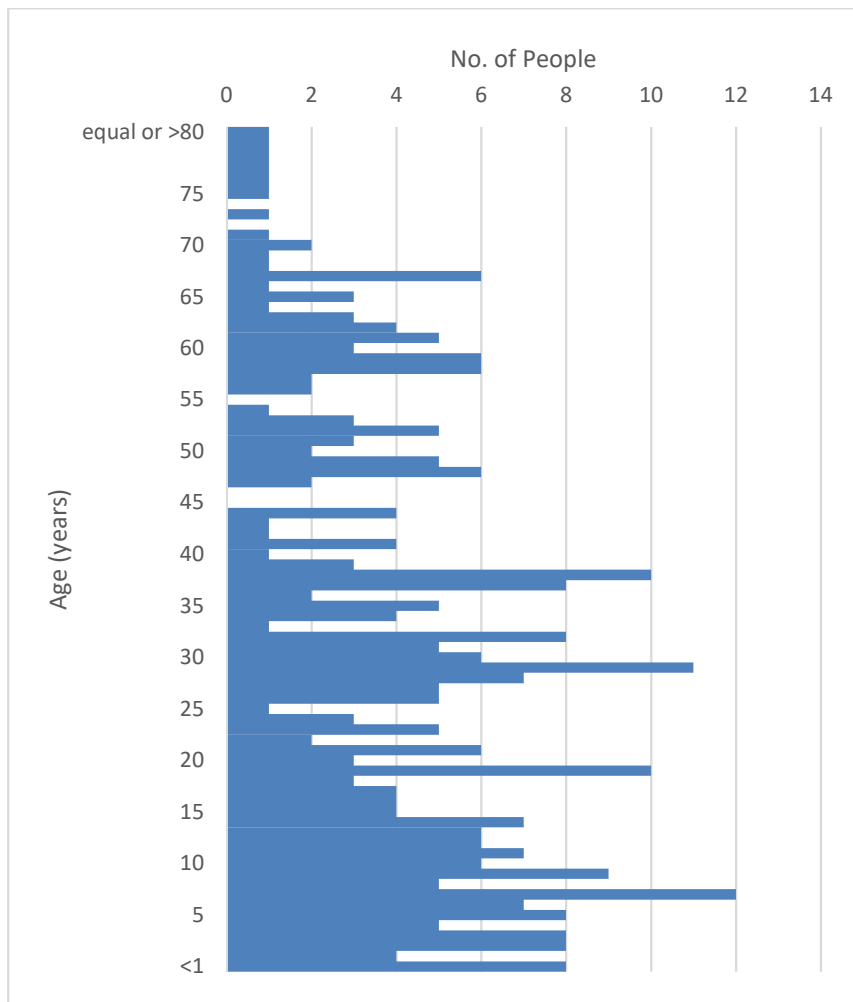
4.15 158 males and 169 females were covered by the survey.

4.16 Figure 4.2 shows the demographic profile of the Gypsy and Traveller population in terms of age. The chart shows a 'bulge' of population towards younger ages, with seven being the most common age amongst the younger population. Ages were not provided for 5 individuals.

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<sup>16</sup> Cards were left at the address to encourage contact with the Authority to participate.

**Figure 4.2: Demographic profile of the Gypsy and Traveller population**



4.17 It is nonetheless evident, given that the median age of the surveyed population is 27 (identified as 15 within the 2015 GTAA), population growth may well be slowing down and contributing to a lower need for pitches beyond 2020 than previously estimated.

## Suitability of current accommodation

### Reported satisfaction levels

4.18 Table 4.4 shows how many respondents reported being satisfied with their accommodation. Overall 52% of respondents reported being satisfied. Levels of satisfaction were particularly high on private sites, with 90% of respondents on private

sites reporting satisfaction. The most often given reason for lack of satisfaction was the perceived need to update or repair facilities.

**Table 4.4: Number of households satisfied with accommodation**

Type of accommodation	No. of households satisfied with accommodation	No. of households dissatisfied with accommodation	Percentage of households satisfied w. accommodation
Local Authority residential site	31 <sup>17</sup>	40	43%
Council transit site			
Private site	10	2	90%
– with planning permission	9	1	90%
– without planning permission <sup>18</sup>	1	1	50%
– subject to appeal	–	–	–
Unauthorised encampment <sup>19</sup>	-	-	-
'Bricks and mortar'	19	14	61%
– socially rented	19	13	60%
– privately rented	0	1	0%
– owner-occupied	–	–	–
Homeless hostel	0	--	0.0
No fixed abode – currently travelling	0	--	0.0
Total	60	56	52%

4.19 Two households identified as 'prefer not to say' in response whether they were satisfied. Both were resident at a local authority site. Levels of satisfaction in 'bricks and mortar' accommodation and on Local Authority residential sites were 61% and 43% respectively.

4.20 In some cases respondents reported being satisfied even though their answers to questions exploring issues of overcrowding, tenure, suitability of accommodation *et cetera* would suggest otherwise. Similarly, just because a householder was satisfied it did not mean that they did not identify improvements that could be made to their accommodation.

<sup>17</sup> Includes satisfied household for transit pitch.

<sup>18</sup> As per planning history of site.

<sup>19</sup> As per definition in Welsh Government guidance.

## Overcrowding

- 4.21 The survey asked respondents living in caravans if there were enough sleeping areas for all of the household's residents. Eight respondents reported an under-provision of sleeping areas, all of which were located in Pembrokeshire. Two of these respondents had room on his or her pitch for additional trailers. Of the six respondents who had insufficient sleeping areas and insufficient space for additional trailers, four were located on the same Authority-run residential site, and one each in two other Authority run sites.
- 4.22 Other respondents reported that whilst their accommodation had enough sleeping areas, they were still impacted by overcrowding on sites.
- 4.23 Overcrowding, or the desire for a larger property was also reported as being an issue in 'bricks and mortar' accommodation, with two respondents living in houses citing it as an issue.

## Improvements or changes required

- 4.24 Table 4.5, below, lists the improvements and changes that, according to respondents who reported dissatisfaction, could be made to their accommodation. 57 households were dissatisfied, and in many cases there were multiple reasons.
- 4.25 The most commonly-identified issue was the maintenance of pitches on Authority-run residential sites. Maintenance of site infrastructure was cited as an area of improvement by four respondents. Three of these were based at an Authority-run residential site where there have been issues with water mains maintenance.
- 4.26 Three respondents cited a lack of space being an issue, all in Authority-run residential sites. Lack of space, or overcrowding, was an issue that was also identified by half of respondents residing in unauthorised encampments.

**Table 4.5: Improvements or changes to accommodation required**

Improvement or change required	LA residential site	Bricks and Mortar Socially Rented	Bricks and Mortar Privately Rented	Private Site with Planning permission	Private Site without Planning permission
Maintenance of utility block / bathroom facilities. Requires replacement / updating. Poor sanitation	21				
Maintenance of pitch / yard / property	11	3	1		
Slab required for family member	1				
Safety	2				

Improvement or change required	LA residential site	Bricks and Mortar Socially Rented	Bricks and Mortar Privately Rented	Private Site with Planning permission	Private Site without Planning permission
would prefer own pitch / plot / property size / site overcrowding issues	20	3		1	
Vermin at site	1	1			
Lack of respect from visitors to the site	1				
Move contractor equipment	1				
Unable to gain planning permission for new site	1				
Children's play space is limited	1				
Relationship with landlord		1			
Would prefer to live on a site / closer to family support		5			
Prefer a larger property / better facilities		1			1
Affordability issues		1			
Adaptations/ specialist accommodation required		1			
lack of sanitation facilities					1

4.27 Many of the respondents who were dissatisfied with their accommodation cited multiple reasons. For people living in local authority sites, maintenance of facilities and modernisation required were the most commonly raised issues, although many raised issues in relation to small plots and sites and the majority of these suggesting that the site needed to be made bigger.

4.28 The issues facing those living in 'brick and mortar' were varied, though again maintenance was a relatively common problem, with three respondents saying that it could be improved. A respondent also reported that they were dissatisfied with their accommodation because it required specialist adaption for householders with special needs.

4.29 Five respondents based in housing reported that their dissatisfaction with their accommodation stemmed from not being able to find a pitch on a site to live on, or wishing to live closer to family for support reasons.

4.30 Table 4.6 (Appendix 3) outlines where the survey has identified needs and preferences for residential pitches, aside from those relating to family growth. Need arising from family growth will be discussed in the next section.

4.31 In total, the survey has identified need for 15 new pitches for reasons other than household growth. In addition, a single household at a site Pembrokeshire County Council is seeking to close, and who is considered to be in need but was not asked to

complete the survey, due to an ongoing dispute with Pembrokeshire County Council. This provides a total of 16 households in need due to overcrowding, unauthorised site or cultural aversion. All of the households in need expressed a preference for remaining in Pembrokeshire.

## Potential for private site developments

- 4.32 One survey respondent owns land within Pembrokeshire which he would like to be considered as a possible future private site, although they mention that planning permission has been refused, and the potential is therefore considered limited.
- 4.33 In all cases applicants are encouraged to engage in pre-application discussions. This is a fee related process (Welsh Government fee structure applies) whereby the Local Planning Authority provides advice on the likelihood of planning permission being forthcoming for a given development proposal.

## Household growth

- 4.34 Household growth gives rise to an overall need for 18 pitches over the next five years. Three of these pitches are required within two years, as shown in Table 4.7.

**Table 4.7: Future household growth<sup>20</sup>**

Timescale	Pitches needed due to household growth (cumulative figure in brackets)	Total pitches needed <sup>21</sup>	Annual growth rate needed
Now (2019)	0	101	
Within a year (2020)	1(1)	102	0.99%
1-2 years (2020-21)	2(3)	104	1.96%
2-5 years (2021-24)	15 (18)	119	4.8%
5-14 years (2024 -2033 end of plan period) <sup>22</sup>	65 (83)	184	6%

- 4.35 In order to ensure that the current and future anticipated LDP periods are covered, Table 4.7 also shows estimated need for pitches up to 2033, the current end date for LDP2 for Pembrokeshire County Council. The estimate for the end of plan period (up to 2033) is reached by calculating the average local household growth rate.

<sup>20</sup> Estimates based on the average growth rate identified through the survey in italics.

<sup>21</sup> Calculated as total number of existing residential pitches (101), plus identified need. Figures do not take into account any pitches needed for reasons other than household growth, such as cultural aversion, overcrowding or unauthorised living arrangements.

<sup>22</sup> This is taken to be all Gypsy and Traveller children who would be 18 years old between six and fourteen years time i.e. have a current age of 12 to 4. This figure, from the completed household surveys does not account for children and young people who to grow up to have a preference for bricks and mortar.

- 4.36 The estimated growth rate from 2024 to 2033 is 6%. The Welsh Government guidance suggests using a figure between 1.5% and 3%. The previous GTAA (2015) used an average growth rate figure derived from earlier survey data, covering a 5 year period, of 2.59%. However, as there is no clear evidence now available to explain how that figure was calculated, it has been concluded that it would be unwise to use it for the successor GTAA (2019). Instead, the mid-point of the Welsh Government Guidance is used, which is 2.25%. Hence, this has been used in the calculation of future need presented in Table 5.2. A new GTAA must be undertaken within 5 years, and this will provide a clearer picture of household need going forward, however the projections in this document will inform the current PCC LDP review.
- 4.37 The estimates at Table 4.7 do not take into account any pitches needed for reasons other than household growth, and include existing pitch provision.
- 4.38 Future GTAAs will provide a more accurate assessment of need moving forward, as such long-term projections can be flawed.

## **Chapter Five: Assessing accommodation needs**

### **Residential unmet need**

#### **Current and planned residential supply**

- 5.1 Pembrokeshire County Council runs 74 permanent pitches, all of which are occupied. There are 27 authorised private pitches within the County, and permission has been granted for 5 more private pitches, and 12 Local Authority pitches with planning permission have yet to be fully constructed.
- 5.2 Pitches are also expected to become vacated during the five-year period covered by this assessment. To calculate an estimate of how many pitches are likely to be vacated, Pembrokeshire County Council examined tenancy records going back to the 6<sup>th</sup> June 2016. In this period of three years, sixteen tenancies on pitches came to an end. The reasons for vacating the pitch are recorded as absconded, notice given by tenant, voluntary termination, deceased and transfer.
- 5.3 The recent 'pitch turnover' rate can therefore be deemed to be 5.3 pitches every year. On this basis, it can be assumed that 26.6 pitches will become vacant during the next 5 years, (rounded to 26), and 5.3 annually.

#### **Current and future residential demand**

- 5.4 The survey found that a total of 38 pitches are required within Pembrokeshire over the next five years, as demonstrated in Table 5.1, 20 of these pitches are required immediately.



**Table 5.1: Pitches needed over the next five years**

Reason	Timescale (cumulative figure in brackets)			
	Now	Within a year	1-2 years	2-5 years
Family growth	0	1	2 (3)	15 (18)
Unauthorised living arrangement	3 <sup>23</sup>	–	–	–
Overcrowding on pitches	12	–	–	–
Conventional Housing (Cultural aversion / overcrowding)	2	–	–	–
New households to arrive	3	–	–	–
<b>Total</b>	<b>20</b>	<b>1 (21)</b>	<b>2 (23)</b>	<b>15 (38)</b>

5.4 Of the 38 pitches, 18 are needed because of family growth, the remainder are required now as shown in the above table.

### Table of needs

**Table 5.2: Table of needs**

<b>Current residential supply</b>	<b>No. of pitches / (households)</b>
A. Occupied Local Authority pitches (households)	74 <sup>24</sup> / (77) <sup>25</sup>
B. Occupied authorised private pitches (households)	27 / (27) <sup>26</sup>
<b>Total pitches (households)</b>	<b>101 / (104)</b>
<b>Planned residential supply</b>	<b>No. of pitches</b>
C. Vacant Local Authority pitches and available vacant private pitches	1 <sup>27</sup>
D. Pitches expected to become vacant in the near future	5
E. New Local Authority and private pitches with planning permission	19 <sup>28</sup>
<b>Total</b>	<b>25</b>
<b>Current residential demand</b>	<b>No. of pitches</b>
F. Unauthorised encampments	2 <sup>29</sup>

<sup>23</sup> This includes a household living at an unauthorised site outside the county, and a household at Waterloo.

<sup>24</sup> As provided by PCC Housing Department August 2019.

<sup>25</sup> Includes successful and refusal Gypsy Traveller households, excludes people who identified as being non Gypsy or Traveller, but includes households where no response was given or could not be contacted at 3 visits. Excludes overcrowded households which have included at Row H, to avoid double counting.

<sup>26</sup> Taken from unpublished details within the site visit log.

<sup>27</sup> A single LARS pitch is under renovation and is included as vacant within the survey

<sup>28</sup> LA planning permission 12 (Kilgetty 17/0790/PA) 6 (unimplemented consents)+1 unimplemented show persons yard<sup>28</sup>

<sup>29</sup> 1 pitch adj to Castle Quarry, 1 touring caravan at Lamber Forge. The Showpersons yard at Lamber forge is unauthorised but the LA do not wish to take enforcement action over this element of the scheme.

G. Unauthorised developments	1 <sup>30</sup>
H. Overcrowded pitches	12
I. Conventional housing	2
J. New households to arrive (pitch waiting list) -	3 <sup>31</sup>
<b>Total</b>	<b>20</b>

Current households	Future households (at year five)	Future households (Plan period)
K. 119 <sup>32</sup>	133 <sup>33</sup>	163 <sup>34</sup>
L. Additional household pitch need	14	44

Unmet need	Need arising	Need accommodated
M. Current residential demand	20	–
N. Future residential demand (five-year)	14	–
O. Future residential demand (entire Plan period)	44	–
P. Planned residential supply	–	25
<b>Q. Unmet need (five-year<sup>35</sup>)</b>	<b>9 pitches</b>	
<b>R Unmet need (Plan period 2025 up to 2033 <sup>36</sup>)</b>	<b>30 pitches</b>	
<b>Total pitch requirement 2019 - 2033<sup>37</sup></b>	<b>39 pitches.</b>	

5.5 Taking current and planned residential supply as well as current and planned residential demand into account, a total unmet need for 9 residential pitches is expected over the next five years.

<sup>30</sup> The authority does not wish to take enforcement action at Lamber forge in relation to the showperson's yard.

<sup>31</sup> 3 households on the pitch waiting list are currently resident outside of Pembrokeshire, and can be considered to be 'expected to arrive from elsewhere' (see Welsh Government guidance 'Undertaking Gypsy and Traveller Accommodation Assessments, 2015' para 164. No responses have however been received from contact with these households. They are counted as a precautionary approach. No households have been notified to the Authority from other LAs.

<sup>32</sup> Calculated as current authorised households plus the current residential demand, minus the expected vacancies from authorised pitches. To note: the figure of 119 has been calculated by summing the households totals in rows A and B, adding a further 20 pitches (the sum of rows F to J inclusive) and then deducting 5 pitches expected to become vacant (row D). Row K seeks to provide a households baseline position, so it makes sense to use household (rather than pitch) figures where these are available (i.e. in rows A and B), although elsewhere the figures relate to pitches because there were no household equivalent figures.

<sup>33</sup> Calculated using the mid point of the Welsh Government Guidance range of 2.25%

<sup>34</sup> Calculated using the mid point of the Welsh Government Guidance range of 2.25% for 119 households

<sup>35</sup> Calculated by subtracting the row D total (5) from the row N total (14).

<sup>36</sup> Calculated additional net need from end of year 5 to the end of the plan period, 2033 = additional nine years at 2.25% annual growth.

<sup>37</sup> Calculated by adding row Q (9) to row R (30)

- 5.6 This rises to a projected 39 residential pitches, over the course of the Plan period covered by Pembrokeshire County Council's LDP review (up to 2033). The Pembrokeshire Coast National Park Local Development Plan review end date is 2031<sup>38</sup>
- 5.7 However, the majority of this increase is based on household growth alone and there are inherent difficulties in using the results of this single survey to predict growth so far in advance. The requirement to undertake a new GTAA at least every five years will result in a far more accurate assessment of need during the plan period.

## Transit unmet need

### Survey findings

- 5.8 Of the 118 households who took part in the survey, 110 answered the question asking if they thought there is a need for more transit sites in Wales. Of those 110, 60 respondents – 55% – stated that there is a need for more transit sites in Wales. 50 respondents – 45% – stated that there is not a need for more transit sites in Wales.
- 5.9 Anecdotally, some respondents overlooked any potential need for transit sites and elected to answer 'no' or 'prefer not to say', or indeed chose not to answer at all, because they were wary of members of other communities using potential transit sites. In particular they were concerned about other communities behaving antisocially, either directly towards Pembrokeshire-based Gypsy and Traveller communities or in an indirect way which could tarnish the reputation of all Gypsies and Travellers in the area. This reluctance to identify actual need may have served to skew the results.
- 5.10 That said, it is also clear that a large majority of the respondents who said that more transit sites were needed – 56 of the 60 total – had not themselves travelled recently, and therefore may not have an up-to-date insight into unmet need for transit sites. Alternatively, the current lack of transit sites may have influenced their decision not to travel. More research into the nature of this causal relationship may be required.
- 5.11 More weight could be given to the responses provided by those community members who have travelled recently. 12 of the survey's 118 respondents said that they have travelled within the last year. Table 5.3 shows how these community members who have travelled recently responded.

**Table 5.3: Respondents' views on transit site need**

Respondent	Need for more transit sites in Wales?			
	Yes	No	Prefer not to say	No answer given
All respondents	60	50	8	0
Respondents who have been travelling within the last year	4	7	1	0

<sup>38</sup> The PCNPA LDP is currently under review. The Authority is preparing a replacement Plan whose Plan period will extend to 2031.

- 5.12 Of the 12 survey respondents who have travelled in the last year, 7 – 62% - said that there is **not** a need for more transit sites in Wales. This is a clear majority, albeit of a small sample.
- 5.13 9 of the 12 respondents who have travelled in the last year gave information about which Authorities they camped in, tallied in Table 5.4 alongside all respondents' views on where transit sites would be best located.

**Table 5.4: Respondents' views on potential transit sites locations**

LOCATION	WHERE SITES ARE NEEDED – VIEWS OF ALL RESPONDENTS	WHERE SITES ARE NEEDED – VIEWS OF RESPONDENTS WHO HAVE TRAVELLED WITHIN THE LAST YEAR	WHERE RESPONDENTS WHO HAVE TRAVELLED WITHIN THE LAST YEAR HAVE CAMPED
LLANELLI	2		1
SUSSEX			1
NORTH WALES	1	1	2
LLANGFNI			1
MACHYNLLETH, ABERYSTWYTH, CARDIGAN.			1
BANGOR			1
ENGLAND			1
SWANSEA	4	1	1
BRIDGEND	2	1	
CARDIFF	5	1	
NEWPORT	1	1	
PEMBROKESHIRE	15	1	
OUTSIDE PEMBROKESHIRE	2		
DON'T KNOW	11		
CARMARTHENSHIRE	2		
NEATH	1		
CLOSE TO SCHOOLS	1		
NOT ANSWERED	5		3
WALES IN GENERAL	18	1	

5.14 Table 5.4 shows that 15 respondents suggested that a transit site was needed within Pembrokeshire. Only one of these responses was from a person who had travelled within the last year. It can be seen that no respondents indicated that they had camped within Pembrokeshire within the last year.

### Further evidence

5.15 Pembrokeshire County Council will seek to bolster the evidence of transit site need ascertained through the GTAA process – which at present is not especially robust, owing to the constraints outlined – by analysing additional evidence. Pembrokeshire County Council has examined the results of GTAA's published by other authorities and found that only 2 Gypsy and Traveller respondents specifically identified a need for a transit site in Pembrokeshire. This is not considered to provide sufficient need to provide a site in Pembrokeshire. The Authority will however, continue to examine the results of other Authorities' updated GTAAs to see if they have identified a transit need within Pembrokeshire.

5.16 It seems that there is an under-provision of transit pitches and/or temporary stopping places within the County, but without further research – including that undertaken by other Authorities and shared as part of the GTAA process – the level of need is difficult to quantify.

5.17 The Welsh Government has developed an online caravan count system which allows Local Authorities to log unauthorised encampments as they occur and record authorised sites. The new and traditional caravan count systems have run concurrently since July 2016 and ongoing reconciliation is being undertaken to ensure robust data is recorded in the new system. This information is awaited.

## Chapter Six: Conclusions and recommendations

- 6.1 When compared with Wales as a whole, Pembrokeshire has a relatively large resident Gypsy and Traveller population, as demonstrated by previous accommodation needs assessments, caravan count surveys and the 2011 Census.
- 6.2 Surveys were undertaken in June and July 2019 for this accommodation needs assessment, following a methodology agreed by the Steering Group. Surveys included residents on Local Authority residential sites; a Local Authority transit pitch; private sites; unauthorised encampments and developments; and tenants in 'bricks and mortar' accommodation.
- 6.3 Pembrokeshire County Council contacted over 200 household addresses as part of the GTAA. 118 households completed the survey, 70 households either refused to take part or were unable to be contacted during the survey. This provides a total figure of 188 Gypsy and traveller households, providing a response rate of 63%. (A further 31 households confirmed they were not part of the Gypsy or Traveller community. Other reasons for not participating within the survey can be found at table 4.3).
- 6.4 **An unmet need for 9 residential pitches, over the next five years (by the end of 2024) has been identified in this assessment. Over the LDP 2 Plan periods for PCC and PCNPA (up to the end of 2033 and 2031 respectively) this equates to an overall need for 39 residential pitches. (Net additional need from 2025-2033 is 30 pitches)**
- 6.5 Respondents to the survey also generally identified a need for more transit pitches and sites in Wales. Pembrokeshire County Council considers that the questions within the survey surrounding need for transit pitches/sites are not comprehensive enough to establish meaningful results for this aspect of the survey. It considers that these questions should be improved for future surveys. These concerns will be fed back to Welsh Government.

### Next steps

- 6.6 Pembrokeshire County Council has analysed the responses which identified a need for additional accommodation. To help to plan future provision, respondents were asked what area within Pembrokeshire they would like to move to. The general locations identified by people in need are generally within the south of the county with Haverfordwest providing the furthest location to the north.
- 6.7 These areas reflect the general locations within which residents have expressed a desire to live. Although there are family connections between areas, typically residents have a closer association and a preference to live within one area, usually linked to the existing local authority site in that area. All respondents who planned to move within the local authority area, suggested locations at the south of the County and as far north as Haverfordwest.

**Table 5.5 Preferred Location of Households planning to move, and remaining in Pembrokeshire**

<b>GENERAL LOCATION</b>	<b>NO. OF HOUSEHOLDS IN NEED (ALL REASONS)</b>
<b>KIGETTY (INCLUDING KINGSMOOR)</b>	<b>4</b>
<b>CASTLE QUARRY MONKTON</b>	<b>1</b>
<b>HAVERFORDWEST</b>	<b>4</b>
<b>SOUTH PEMBROKESHIRE</b>	<b>2</b>
<b>PEMBROKESHIRE</b>	<b>2</b>
<b>MANORBIER</b>	<b>1</b>
<b>PEMBROKE / PEMBROKE DOCK</b>	<b>2</b>
<b>SAGESTON</b>	<b>1</b>
<b>TOTAL</b>	<b>17</b>

- 6.8 To address the need in the Kilgetty area Pembrokeshire County Council has identified an allocation for 15 pitches as an extension to the Kingsmoor Common site within its Local Development Plan and planning permission has subsequently been granted for 12 pitches. Delivering additional pitches in this area would meet a significant proportion of the current need identified.
- 6.9 As well as progressing the Kingsmoor Common allocation, over the next year the Local Authority will look at the potential to deliver a number of smaller sites to meet the need identified in this report. Desk-based geographical information system (GIS) appraisals of Council-owned land have already taken place. Pembrokeshire County Council will also closely examine the results of the surveys from private sites and explore whether there is any potential to expand existing private sites. Where unauthorised encampments and unauthorised developments have been identified officers will seek to work with residents to apply for planning permission and regularise the site (where appropriate). Pre-application discussions are already taking place in some cases.
- 6.10 Both PCC and the PCNPA have policies which allow for private sites to be developed where they meet certain criteria. The vast majority of existing sites are located outside the Pembrokeshire Coast National Park Authority; only one private site with planning permission exists within the National Park currently.
- 6.11 In recent years a significant number of private sites have gained planning permission under this policy framework. Inevitably issues surrounding landscape are a greater constraint within the National Park than it is outside.
- 6.12 Progress on delivery towards meeting the identified need in this report will be reported on annually within the PCC and PCNPA LDP Annual Monitoring Reports, which are publicly available.
- 6.13 PCC will continue to monitor instances of unauthorised encampments and will review data provided from the Caravan Count central database during the lifetime of this GTAA to ascertain if there is evidence of need for transit sites and/or temporary stopping places and where these should be located.

## **Appendix I: Additional Survey Questions**

1. A supplementary question to C2 was added to the questionnaire.

If respondents identified that they planned to move within the Local Authority, they were asked the following additional question

### **C2a Which area do you plan to move to?**

2. A supplementary question to section D was added to the questionnaire.


If respondents identified that a family member was likely to want to move to their own home in the next 5 years, and this was identified as being within this local authority, they were asked the following question

### **D2a Which area to you plan to move to?**



## Appendix 2: Publicity materials

Pembrokeshire County Council



Calling card |

You were not at home when we called on

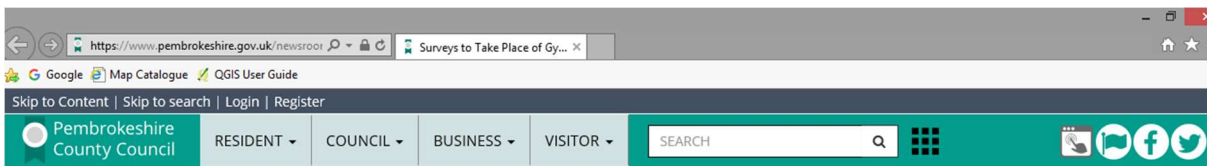
..... at.....

So that we could go through the Gypsy Traveller Accommodation Assessment with you:

Please let us know when would be a good time for us to call again, or if you would prefer, we can complete the Assessment over the phone with you.

**07798870234.**

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The screenshot shows a web browser window with the URL <https://www.pembrokeshire.gov.uk/newsroom>. The page title is "Surveys to Take Place of Gypsies and Travellers' Accommodation Needs". The navigation menu includes "RESIDENT", "COUNCIL", "BUSINESS", and "VISITOR". There is a search bar and social media icons for Facebook and Twitter.

Newsroom / Surveys to Take Place of Gypsies and Travellers' Accommodation Needs

## Newsroom

### Surveys to Take Place of Gypsies and Travellers' Accommodation Needs

If you're a member of a local Gypsy and Traveller community, Pembrokeshire County Council would like to hear from you about your accommodation needs.

The County Council must make a regular assessment of Gypsies' and Travellers' accommodation needs every few years and report the findings back to the Welsh Government.

The information will be used to help to plan for future accommodation provision.

The Council will be undertaking surveys during June and July and wishes to speak to as many local members of the Gypsy and Traveller communities as possible - including those living in houses as well as caravans or mobile accommodation.

Those who would like to take part can contact the County Council by

- phoning the Housing Customer Liaison Team directly on 07798 870234.
- phoning 01437 764551 and requesting a call back
- emailing [housingCLO@pembrokeshire.gov.uk](mailto:housingCLO@pembrokeshire.gov.uk)
- or for more information please go to: [www.pembrokeshire.gov.uk/Gypsy-Traveller-Sites](http://www.pembrokeshire.gov.uk/Gypsy-Traveller-Sites)





## **Gypsy and Traveller Survey Your Future, Your Say**

Pembrokeshire County Council is visiting Gypsy, Traveller and Travelling Showpeople communities in June and July. We will be asking whether you or your family need a residential pitch, house or transit site.

A new Welsh law means we must help meet your needs.

**For more information, please get in touch:**

 [www.pembrokeshire.gov.uk/Gypsy-Traveller-Sites](http://www.pembrokeshire.gov.uk/Gypsy-Traveller-Sites)

 [housingCLO@pembrokeshire.gov.uk](mailto:housingCLO@pembrokeshire.gov.uk)

 07798870234





## **Arolwg Sipsiwn a Theithwyr Eich Dyfodol, Eich Llais Chi**

Bydd Cyngor Sir Penfro yn ymweld â chymunedau o Sipsiwn, Teithwyr a Gweithwyr Sioeau ar Daith ym mis Mehefin ac Gorffennaf. Byddwn yn gofyn i chi a oes angen pitch preswyl, ty neu safle tramwy (transit site) arnoch chi neu eich teulu. Mae cyfraith newydd yng Nghymru yn golygu bod rhaid i ni helpu i ymateb ar gyfer eich anghenion.

### **Am fwy o wybo aeth, cysylltwch:**



<https://www.sir-benfro.gov.uk/safleoedd-teithwyr-sipsiwn>



[housingCLO@pembrokeshire.gov.uk](mailto:housingCLO@pembrokeshire.gov.uk)



07798870234



### Appendix 3: Table 4.6 Households' Accommodation Aspirations – identified needs and preferences.

Visit Log No.	Current Accommodation	Respondent satisfied?	Reason for Living in Accommodation	Respondent planning to move into other accommodation?	Comments (summary from relevant responses)	Need or preference?
1	LARS	No	Local connections (family or work)	No	The respondent is not satisfied with their accommodation, due to the need to update and/or improve facilities. Would like a slab for his son.	Pref.
5	LARS	No	Local connections (family or work)	No	The respondent is not satisfied with their accommodation, due to the need to update and/or improve facilities.	Pref.
7	LARS	No	Local connections (family or work)	No	The respondent is not satisfied with their accommodation, due to the need to update and/or improve facilities.	Pref.
8	LARS	No	Local connections (family or work)	No	The respondent is not satisfied with their accommodation, due to the need to update and/or improve facilities.	Pref.
9	LARS	No	Local connections (family or work)	No	The respondent identifies that there is insufficient sleeping space within the caravan and there will be a need for a new household in 2-5 years. This is a need based on household growth.	see household growth
16	LARS	Yes	Local connections (family or work);Near local hospital for children	No	Respondent is satisfied with accommodation and has sufficient accommodation, although they would like to buy land to live on.	Pref.
17	LARS	No	Local connections (family or work)	No	Not satisfied with accommodation, would like a site which is family only. Identifies that there is not enough sleeping space although there are no	Pref.

Visit Log No.	Current Accommodation	Respondent satisfied?	Reason for Living in Accommodation	Respondent planning to move into other accommodation?	Comments (summary from relevant responses)	Need or preference?
					other adult households within this accommodation.	
21	LARS	No	Local connections (family or work)	Yes	The respondent is living in an overcrowded pitch with <b>doubled up</b> accommodation	Need.
22	LARS	No	Local connections (family or work); no alternative authorised pitch	Yes	This respondent is doubled up on an <b>overcrowded</b> pitch.	Need.
27	LARS	No	Local connections (family or work)	Yes	The respondent is dissatisfied with their accommodation due to lack of sleeping areas.	Need.
28	LARS	Yes	Local connections (family or work)	No	Respondent is satisfied with accommodation although repairs and adaptations are needed	Pref.
31	LARS	No	Local connections (family or work)	Yes - don't know when	Respondent dissatisfied with accommodation and indicates living in <b>doubled up</b> accommodation.	Need.
60	LARS	No	Local connections (family or work)	- don't know when	Respondent is dissatisfied with accommodation and would like to develop private site with opportunity for family pitches	Pref.
67	LARS	Yes	Local connections (family or work)	No	Satisfied with accommodation and no need expressed or identified for this household, although new household need likely within a year.	See household growth
70	LARS	No	Local connections (family or work)	Yes	Respondent dissatisfied with accommodation and small pitch sizes raised. Is planning to move to a newer site with modern facilities in Pembrokeshire	Pref.
76	LARS	Prefer not to say	Local connections (family or work)	Yes - don't know when	Respondent is living in a caravan but wishes to move to bricks and mortar (social rented) for medical reasons.	Pref.
77	LARS	No	Local connections (family or work)	Yes - don't know when	Respondent is dissatisfied with accommodation due to small pitch sizes and maintenance issues.	Pref.
78	LARS	No	Local connections (family or work)	Yes 2-5 years	Respondent is dissatisfied with accommodation due to small	Pref.

Visit Log No.	Current Accommodation	Respondent satisfied?	Reason for Living in Accommodation	Respondent planning to move into other accommodation?	Comments (summary from relevant responses)	Need or preference?
					pitch size and maintenance issues. Intends to move within 2-5 years	
82	LARS	No	Local connections (family or work)	No	Respondent is dissatisfied with accommodation due to small pitch size and maintenance issues. Intends to move within 2-5 years	Pref.
83	LARS	No	Local connections (family or work)	Yes - don't know when	Respondent is dissatisfied with accommodation due to small pitch size and maintenance issues.	Pref.
88	LARS	No	Local connections (family or work); No alternative authorised pitch	Yes - don't know when	Respondent is dissatisfied with accommodation due to small pitch size and maintenance issues.	Pref.
89	LARS	No	No alternative authorised pitch	Yes - don't know when	Respondent dissatisfied with accommodation due to safety and maintenance issues	Pref.
103	PVRS	Yes	Local connections (family or work)	No	Respondent is satisfied with accommodation, and identifies 2 new homes required in the next 1-2 years due to family growth.	Pref.
115	BMS R	No	No reason	Yes - don't know when	Respondent is not satisfied with accommodation and requires more space, and is planning to remain in bricks and mortar.	Pref.
122	BMS R	No	Health or age reasons	Yes - don't know when	Respondent was not satisfied with accommodation but lived here due to health or age reasons. Would prefer to live on a site. Unclear whether health or age would permit this.	Pref.
123	BMS R	Yes	Local connections (family or work); succeeded to tenancy	Yes	Respondent is satisfied with accommodation and does not intend to move, although they are also planning to move to a site / pitch	Pref.
124	BMS R	No	Local connections (family or work)	Yes - don't know when	Respondent is dissatisfied with accommodation and would like a larger property. Preference would be for a pitch.	Pref.

Visit Log No.	Current Accommodation	Respondent satisfied?	Reason for Living in Accommodation	Respondent planning to move into other accommodation?	Comments (summary from relevant responses)	Need or preference?
126	BMS R	No	No alternative authorised pitch	Yes - don't know when	Respondent is dissatisfied with accommodation and would like to move back to a site (previously evicted). Partner reported to display signs of <b>cultural aversion</b> to bricks and mortar.	Need.
134	BMS R	No	Health or age reasons; No choice - nowhere else to go when evicted from Waterloo site.	Yes - don't know when	Respondent dissatisfied with accommodation and although would prefer a pitch, is planning to move to bricks and mortar.	Pref.
141	BMS R	Yes	Local connections (family or work)	No	Respondent is satisfied with accommodation and does not intend to move. Wants to live on a site but no cultural aversion recorded.	Pref.
149	BMS R	Yes	Local connections (family or work)	Yes - don't know when	Respondent is satisfied with accommodation but would like to move to another area	Pref.
155	BMS R	No	Health or age reasons; Had small children	Yes - don't know when	Respondent dissatisfied with accommodation, and would prefer to live on a site, however lives in bricks and mortar for health or age reasons.	Pref.
162	BMS R	No	Local connections (family or work); No alternative authorised pitch	No	Dissatisfied with accommodation and would prefer to live on a site, although not aware of any available pitches. Did not display any signs of cultural aversion.	Pref.
169	BMS R	No	The pitch we were on was unfit at Under the Hills	Yes - don't know when	Dissatisfied with accommodation and would prefer to return live on a site. Respondent left a site which they considered unfit, but are now struggling financially.	Pref.
184	BMS R	No	Local connections (family or work)	Yes - don't know when	Dissatisfied with accommodation due to requirement for smaller adapted disabled property. Whilst this respondent is in need, they do not require a pitch.	Pref.
200	LARS	No	Local connections (family or work)	No	Dissatisfied with accommodation due to <b>overcrowding</b> and lack of	Need.

Visit Log No.	Current Accommodation	Respondent satisfied?	Reason for Living in Accommodation	Respondent planning to move into other accommodation?	Comments (summary from relevant responses)	Need or preference?
					maintenance, but does not intend to move	
201	LARS	No	Local connections (family or work)	No	Dissatisfied with accommodation due to <b>overcrowding</b> and lack of maintenance, but does not intend to move	Need.
202	LARS	No	Local connections (family or work)	Yes	Dissatisfied with accommodation which is <b>overcrowded</b> and own pitch needed.	Need.
203	LARS	No	Local connections (family or work); Health or age reasons	Yes	Dissatisfied with accommodation which is <b>overcrowded</b> and own pitch needed	Need.
213 a	LARS	No	Local connections (family or work)	Yes	The respondent is living in an <b>overcrowding</b> pitch, and doubling up.	Need.
215	LARS	No	Local connections (family or work)	No	Dissatisfied with current accommodation although does not intend to move and site maintenance issues are raised. Would like a slab provided on current pitch for existing caravan.	Pref.
217	LARS	No	Local connections (family or work)	Yes	The respondent is living in an <b>overcrowded</b> pitch, and doubling up	Need.
224	UAD V	No	No alternative authorised pitch; Can't find a house to move into	Yes 3months - 2 years	Resident is unable to find a pitch within Pembrokeshire and is currently living in an <b>unauthorised site</b> outside of the county.	Need.
225	LARS	No	Local connections (family or work); No alternative authorised pitch	Yes - don't know when	Respondent indicates that they are living on an <b>overcrowded</b> pitch.	Need.
227	LARS	No	Local connections (family or work)	Yes - don't know when	Not satisfied with accommodation site is <b>overcrowded</b> and would like a pitch of their own	Need.
241	BMS R	Yes	Local connections (family or work)	No	Satisfied with accommodation, but may need more space within a few years.	Pref.



Visit Log No.	Current Accommodation	Respondent satisfied?	Reason for Living in Accommodation	Respondent planning to move into other accommodation?	Comments (summary from relevant responses)	Need or preference?
242	BMS R	No	No alternative authorised pitch	Yes 3 months - 2 years	Not satisfied with accommodation and would like to like on a site to be near family for support. Struggling to live in a house - <b>cultural aversion</b> possible.	Need.
243	PVRS	No	Local connections (family or work)	No	Not satisfied with accommodation, and would prefer showpersons' yard to be in Pembrokeshire rather than in a neighbouring authority currently used.	Pref.

## Appendix 4: Interview log

Ref. no.	Type	Interview attempt date			Method of engagement	Reason for refusal
		First	Second	Third		
1	LARS	20/06/2019			1st: Visit - Complete	
2	LARS	20/06/2019			1st: Visit - Complete	
3	LARS	20/06/2019			1st: Visit - Complete	
4	LARS	20/06/2019	08/07/2019	10/07/2019	1st: Visit - Not Home, 2nd: Visit - Not Home, Carded, 3rd: Visit - Complete	
5	LARS	20/06/2019			1st: Visit - Complete	
6	LARS	20/06/2019	08/07/2019	11/07/2019	1st: Visit - Not home, 2nd Visit - Not Home, Carded, 3rd: Visit - Not Home, Carded.	
7	LARS	20/06/2019			1st: Visit - Complete	
8	LARS	20/06/2019			1st: Visit - Complete (brother)	
9	LARS	20/06/2019	03/07/2019		1st: Visit - Not Home, 2nd: Visit - Complete.	
10	LARS	19/06/2019	04/07/2019	04/07/2019	1st: Visit - Not Home, Carded. 2nd: Visit - Not Home, Carded. 3rd: Customer Called - Complete over the phone.	
11	LARS	19/06/2019	19/06/2019		1st: Visit - Not Home, Carded. 2nd: Customer called back. Complete over phone.	
12	LARS	19/06/2019	04/07/2019		1st: Visit - Not Home, Carded, 2nd: Visit - Not Home, Carded. 3rd: Visit - Not Home, Carded	
13	LARS	19/06/2019	04/07/2019		1st: Visit - Not Home, Carded, 2nd: Visit - Not Home, Carded. 3rd: Visit - Not Home, Carded	
14	LARS	19/06/2019			1st: Visit - Complete	
15	LARS	19/06/2019	04/07/2019	04/07/2019	1st: Visit - Not Home, Carded, 2nd: Visit - Not Home, Carded. 3rd: Visit - Complete.	
16	LARS	19/06/2019	04/07/2019		1st: Visit - Not Home. Carded. 2nd: Visit - Complete.	
17	LARS	19/06/2019			1st: Visit - Complete	
18	LARS	19/06/2019			1st: Visit - Complete	
19	LATP	19/06/2019	04/07/2019		1st: Visit - Not Home, Carded. 2nd: Visit - Complete.	
20	LARS	18/06/2019			1st: Visit - Complete	
21	LARS	18/06/2019			1st: Visit - Complete	

Ref. no.	Type	Interview attempt date			Method of engagement	Reason for refusal
		First	Second	Third		
22	LARS	18/06/2019			1st: Visit - Complete	
23	LARS	18/06/2019			1st: Visit - Refused	Do not want to take part
24	LARS	18/06/2019	26/06/2019		1st Visit - Not Home. 2nd: Visit - Complete	
25	LARS	18/06/2019	26/06/2019		1st: Visit - Not Home, 2nd: Visit - Not Complete (daughter to phone), 3rd: Visit - doesn't want to participate	Doesn't want to participate
26	LARS	18/06/2019			1st: Visit - Complete	
27	LARS	18/06/2019	26/06/2019	01/07/2019	1st: Visit - Not Home. 2nd: Visit - Not home, 3rd: Visit - Complete.	
28	LARS	18/06/2019			1st: Visit - Complete	
29	LARS	18/06/2019	01/07/2019	22/07/2019	1st: Visit - Not Home, 2nd: Visit - Not Home, Carded, 3rd Visit - Complete	
30	LARS	18/06/2019			1st: Visit - Complete	
31		18/06/2019			1st: Visit - Complete	
34	LARS	18/06/2019			1st: Visit - Complete	
35	LARS	18/06/2019			1st: Visit - Complete	
36	LARS	18/06/2019	01/07/2019	22/07/2019	1st: Visit - Not Home, 2nd: Visit - Not Home, Carded, 3rd Visit - Refused as no need of additional pitch	No need for an additional pitch.
37	LARS	18/06/2019	01/07/2019	22/07/2019	1st: Visit - Not Home, 2nd: Visit - Not Home, Carded. - Refused	
40	LARS	18/06/2019			1st: Visit - Complete	
41	LARS	18/06/2019			1st: Visit - Refused	Didn't have time
42	LARS	18/06/2019			1st: Visit - Complete	
43	LARS	18/06/2019	01/07/2019	22/07/2019	1st: Visit - Not Home, Carded. 2nd: Visit - Not Home, Carded, 3rd Visit Completed	
46	LARS	18/06/2019			1st: Visit - Complete	
50	LARS	18/06/2019			1st: Visit - Complete	
51	LARS	18/06/2019	26/06/2019	22/07/2019	1st: Visit - Not Home. 2nd: Visit - Not Home, Carded, 3rd Visit Refused	
52	LARS	18/06/2019	26/06/2019		1st: Visit - Not Home. 2nd: Visit - Complete	
53	LARS	25/06/2019			1st: Visit - Refusal	Happy with accommodation
54	LARS	25/06/2019			1st: Visit - Complete	
55	LARS	25/06/2019			1st: Visit - Complete	
56	LARS	25/06/2019	09/07/2019		1st: Visit - Spoke to daughter, 2nd: Visit - Complete	

Ref. no.	Type	Interview attempt date			Method of engagement	Reason for refusal
		First	Second	Third		
57	LARS	25/06/2019			1st: Visit - Complete	
58	LARS	25/06/2019			1st: Visit - Complete	
59	LARS	25/06/2019	04/07/2019		1st: Visit - Not home, Carded, 2nd: Visit - Complete	
60	LARS	25/06/2019			1st: Visit - Complete	
61	LARS	25/06/2019			1st: Visit - Complete	
62	UAEC	25/06/2019			1st: Visit - Complete	
63	LARS	25/06/2019			1st: Visit - Complete	
64	LARS	25/06/2019	04/07/2019		1st: Visit - Not Home, Carded. 2nd: Visit - Complete	
65	LARS	25/06/2019	04/07/2019		1st: Visit - Not Home, Carded. 2nd: Visit - Complete	
66	LARS	25/06/2019			1st: Visit - Complete	
67	LARS	25/06/2019			1st: Visit - Complete	
69	LARS	25/06/2019			1st: Visit - Complete	
70	LARS	25/06/2019	04/07/2019		1st: Visit - Needs support to complete, 2nd: Visit - Complete	
71	LARS	25/06/2019			1st: Visit - Complete	
72	LARS	25/06/2019	04/07/2019	10/07/2019	1st: Visit - Not Home, 2nd: Visit - Not Home, 3rd: Visit - Not Home, Carded	
73	LARS	25/06/2019			1st: Visit - Complete	
74	LARS	25/06/2019			1st: Visit - Complete	
75	LARS	25/06/2019	04/07/2019	10/07/2019	1st: Visit - Not Home, Carded, 2nd: Visit - Not Home, 3rd: Visit - Not Home, Carded	
76	LARS	25/06/2019			1st: Visit - Complete	
77	LARS	25/06/2019	04/07/2019		1st: Visit - Not Home, Carded, 2nd: Visit - Complete	
78	LARS	25/06/2019	04/07/2019	10/07/2019	1st: Visit - Not Home, Carded, 2nd: Visit - Not Home, 3rd: Visit - Complete	
79	LARS	25/06/2019	04/07/2019	10/07/2019	1st: Visit - Not Home, Carded, 2nd: Visit - Not Home, 3rd: Visit - Complete	
82	LARS	25/06/2019	04/07/2019		1st: Visit - Not Home, Carded, 2nd: Visit - Complete	
83	LARS	25/06/2019	04/07/2019	10/07/2019	1st: Visit - Not Home, Carded, 2nd: Visit - Not Home, 3rd: Visit - Complete	
84	LARS	25/06/2019	04/07/2019	10/07/2019	1st: Visit - Not Home, Carded, 2nd: Visit - Not Home, 3rd: Visit - Not Home, Carded	

Ref. no.	Type	Interview attempt date			Method of engagement	Reason for refusal
		First	Second	Third		
85	LARS	25/06/2019	04/07/2019	10/07/2019	1st: Visit - Not Home, Carded, 2nd: Visit - Not Home, 3rd: Visit - Not Home, Carded	
86	LARS	25/06/2019	04/07/2019		1st: Visit - Not Home, Carded, 2nd: Visit - Refused	Doesn't want to participate
87	LARS	25/06/2019	04/07/2019	10/07/2019	1st: Visit - Not Home, Carded, 2nd: Visit - Not Home, 3rd: Visit - Complete	
88	LARS	25/06/2019	04/07/2019		1st: Visit - Not home, Carded, 2nd: Visit - Complete	
89	LARS	25/06/2019	04/07/2019		1st: Visit - Not Home, Carded, 2nd - Complete	
91	LARS				Pitch Currently Vacant - Awaiting work	
92	LARS	05/07/2019			Ongoing dispute	
93	PVRS	05/07/2019	10/07/2019		05/07/2019 - Phone call received asking PCC not to attend site, residents do not want to complete survey, 10/07/2019 Letter sent to advise if they change their minds to call GTA number to complete survey.	
94	PVRS	05/07/2019	10/07/2019		05/07/2019 - Phone call received asking PCC not to attend site, residents do not want to complete survey, 10/07/2019 Letter sent to advise if they change their minds to call GTA number to complete survey.	
95	PVRS	05/07/2019	10/07/2019		05/07/2019 - Phone call received asking PCC not to attend site, residents do not want to complete survey, 10/07/2019 Letter sent to advise if they change their minds to call GTA number to complete survey.	
96	PVRS	05/07/2019	10/07/2019		05/07/2019 - Phone call received asking PCC not to attend site, residents do not want to complete survey, 10/07/2019 Letter sent to advise if they change their minds to call GTA number to complete survey.	
97	PVRS	05/07/2019	10/07/2019		05/07/2019 - Phone call received asking PCC not to attend site, residents do not want to complete survey, 10/07/2019 Letter sent to advise if they change their minds to call GTA number to complete survey.	

Ref. no.	Type	Interview attempt date			Method of engagement	Reason for refusal
		First	Second	Third		
98	PVRS	05/07/2019	10/07/2019		05/07/2019 - Phone call received asking PCC not to attend site, residents do not want to complete survey, 10/07/2019 Letter sent to advise if they change their minds to call GTA number to complete survey.	
99	PVRS	26/06/2019	04/07/2019		1st: Visit - Not Home, Carded. 2nd: Visit - complete	
100	PVRS	26/06/2019			1st: Visit - Complete	
101	PVRS	26/06/2019	04/07/2019	22/07/2019	1st: Visit - Not Home, Carded. 2nd: Visit - Not Home, Carded. 3rd Visit-Refused	
102	PVRS	26/06/2019	04/07/2019	17/07/2019	1st: Visit - Not Home, Carded. 2nd: Visit - Not Home, Carded.	
103	PVRS	26/06/2019			1st: Visit - Complete	
104	PVRS	26/06/2019			1st: Refusal	Adequately accommodated, have planning permission for further plots
105	PVRS	26/06/2019			1st: Visit - Complete	
106	PVRS	25/06/2019			1st: Visit - Complete	
107	PVRS	25/06/2019			1st: Visit - Complete	
108	PVRS				Letter returned by Royal Mail- inaccessible address, 2x attempts by CLO to find address - unsuccessful	
109	PVRS	26/06/2019			1st: Visit - Refusal	Sufficiently accommodated
110	PVRS	26/06/2019	09/07/2019	17/07/2019	1st: Visit Not Home, Carded. 2nd: Visit Not Home, Carded. 3rd: Visit - Not Home, Carded 22/07/19- Phonecall refused	
111	PVRS	26/06/2019	09/07/2019	22/07/2019	1st: Visit - Not Home, Carded. 2nd: Visit - Not Home, Carded. 3rd Visit- Not Home, Carded	
112	BMUN	04/07/2019	09/07/2019		1st: Visit - Not Home, Carded. 2nd: Visit - Not Home, Carded. 3rd: Phoned - Not GT	Not from Gypsy Traveller Community
113	BMUN	04/07/2019	09/07/2019		1st: Visit - Not Home, Carded. 2nd: Visit - Not Home, Carded. Called up- Not from Gypsy Traveller Community	Not from Gypsy Traveller Community
114	BMUN	04/07/2019	09/07/2019	22/07/2019	1st: Visit - Not Home, Carded. 2nd: Visit - Not Home, Carded. 3rd: Visit Not Home, Carded.	
115	BMUN	04/07/2019	09/07/2019		1st Visit - Not Home, Carded. 2nd: Visit - Complete	
116	BMUN	08/07/2019			1st: Visit - Not from Gypsy Traveller Community	Not from Gypsy Traveller Community

Ref. no.	Type	Interview attempt date			Method of engagement	Reason for refusal
		First	Second	Third		
117	BMSR	02/07/2019	09/07/2019	11/07/2019	1st: Visit - Not Home, Carded. 2nd: Visit - Not Home, Carded. 3rd: Visit not GT.	Not from Gypsy Traveller Community
118	BMSR	02/07/2019			1st: Visit – not from Gypsy and Traveller Community	Not from Gypsy Traveller Community
119	BMUN	09/07/2019			Not from the Gypsy Traveller Community	Not from Gypsy Traveller Community
120	BMUN	02/07/2019	09/07/2019	11/07/2019	1st: Visit - Not Home, Carded. 2nd: Visit - Not Home, Carded, Current Tenant Not GT.	Not from Gypsy Traveller Community
121	BMSR	02/07/2019			1st: Visit - Complete	
122	BMSR	02/07/2019			1st: Visit-Complete	
123	BMSR	09/07/19			1st Visit- Complete	
124	BMSR	02/07/2019	09/07/2019		1st: Visit - Not Home, Carded, 2nd: Visit - Complete	
125	BMSR	02/07/2019	09/07/2019	17/07/2019	1st: Visit - Not Home, Carded. 2nd: Visit - Carded. 3rd: Visit - Not Home, Carded.	
126	BMSR	02/07/2019			1st: Visit - Complete	
127	BMSR	02/07/2019			Not from Gypsy Traveller Community	Not from GT Community
128	BMSR	02/07/2019			Not part of the Gypsy Traveller Community	Not from GT Community
129	BMSR	02/07/2019	09/07/2019	17/07/2019	1st: Visit - Not Home, Carded, 2nd: Visit - Not Home. 3rd: Visit - Not Home, Carded	
130	BMSR	02/07/2019	09/07/2019		1st: Visit - Not Home, Carded. 2nd: Visit - not from GT Community	Not from Gypsy Traveller Community
131	BMUN	02/07/2019	09/07/2019	17/07/2019	1st: Visit - Not Home, Carded, 2nd: Visit - Not Home. 3rd: Visit - Not Home, Carded	
132	BMSR	02/07/2019	09/07/2019	17/07/2019	1st: Visit - Not Home, Carded, 2nd: Visit - Not Home. 3rd: Visit - Not Home, Carded	
133	BMSR	02/07/2019			1st: Visit - Not Home, Carded. 2nd: not a member of the Gypsy Traveller Community	Not from GT Community
134	BMUN	02/07/2019			1st: Visit - Complete	
135	BMUN	02/07/2019	09/07/2019		1st: Visit - Not Home, Carded, 2nd: Visit -Complete	
136	BMSR	02/07/2019			1st: Visit - Complete	
137	BMSR	02/07/2019			1st: Visit - Complete	
138	BMUN	02/07/2019			Not a member of the Gypsy Traveller community	Not GT Community
139	BMUN	16/07/2019			(Moved from address - new address Visited twice)	Doesn't want to complete

Ref. no.	Type	Interview attempt date			Method of engagement	Reason for refusal
		First	Second	Third		
140	BMSR	02/07/2019			1st: Visit - Complete	
141	BMUN	02/07/2019	09/07/2019		1st: Visit - Not Home, Carded, 2nd: Visit -Complete	
142	BMSR	02/07/2019			Not a member of Gypsy Traveller Community	Not GT Community
143	BMSR	02/07/2019	09/07/2019	17/07/2019	1st: Visit - Not Home, Carded, 2nd: Visit - Not Home, 3rd: Visit - Complete	
144	BMUN	02/07/2019			Refused - Satisfied with Bricks and Mortar accommodation	Satisfied with Accommodation
145	BMSR	02/07/2019	03/07/2019	09/07/2019	1st & 2nd: Visit, not a good time, come back another time, 3rd Visit - Not Home	
146	BMSR	02/07/2019			1st: Visit - Refused - Not interested in participating	Not interested in participating
147	BMSR	02/07/2019	03/07/2019		Ret T/C - Complete	
148	BMSR	02/07/2019			1st: Visit - Complete	
149	BMSR	04/07/2019	09/07/2019	16/07/2019	1st: Visit - not home, carded. 2nd Visit Carded, 3rd: Visit - Complete	
150	BMSR	15/07/2019	09/07/2019	Not GT	1st: Visit - not home, carded. 2nd Visit Carded. 3rd: Visit - Not GT	Not from the Gypsy Traveller Community
151	BMSR				Deceased	
152	BMSR	04/07/2019	09/07/2019	10/07/2019	1st: Visit - not home, carded. 2nd Visit Carded, 3rd: Customer phoned - not a GT	Not from Gypsy Traveller Community
153	BMSR	04/07/2019	09/07/2019		1st: Visit - not home, carded. 2nd Visit- Not from Gypsy Traveller Community	Not from Gypsy Traveller Community
154	BMSR	04/07/2019	09/07/2019		1st: Visit - not home, carded 2nd Visit Not from Gypsy Traveller Community	Not From Gypsy Traveller Community
155	BMSR	03/07/2019			Ret T/C- Complete	
156	BMSR	04/07/2019			Not part of the Gypsy Traveller community	Not from GT Community
157	NFXA	04/07/2019	04/07/2019		Refused	Happy with Accommodation
158	BMSR	16/07/2019	17/07/2019	22/07/2019	(moved from previous address - Visited twice) 1st: Visit - Not a good time, come back, 2nd: Visit (pm) - Not a good time, come back. 3rd Visit-Not a good time. Mobile number provided for phone call.	
159	BMUN	04/07/2019			Refused - Happy with accommodation	Happy with Accommodation
160	BMSR	04/07/2019			1st: Visit - Complete	
161	BMUN	05/07/2019			Refused	Happy with Accommodation
162	BMSR	05/07/2019			1st: Visit - Complete	



Ref. no.	Type	Interview attempt date			Method of engagement	Reason for refusal
		First	Second	Third		
163	BMUN	05/07/2019			Not part of the Gypsy Traveller community	Not part of GT Community
164	BMUN	05/07/2019			1st: Visit - Complete	
165	BMSR	05/07/2019			1st: Visit - Complete	
166	BMUN	05/07/2019	05/07/2019		1st: Visit - Not Home, Carded. 2nd: Customer phoned to explain - don't class themselves as GT	Not part of GT Community
167	BMUN	05/07/2019			1st: Visit - Not part of the Gypsy Traveller community	Not part of GT Community
168	BMUN	05/07/2019			1st: Visit - Refused	Happy with Accommodation
169	BMSR	05/07/2019			Ret T/C - Complete	
170	BMSR	05/07/2019	08/07/2019		1st: Visit - Not Home, Carded, 2nd: Visit - Complete	
171	BMUN	05/07/2019			1st: Visit - Not part of the Gypsy Traveller community	Not part of the GT Community
172	BMUN	05/07/2019	08/07/2019		1st: Visit - Visit - Not Home, Carded, 2nd: Not a part of the GT community	Not part of the GT Community
173	BMSR	05/07/2019			1st: Visit - Complete	
174	BMSR	05/07/2019			1st: Visit - Refused	Happy with Accommodation
175	BMUN	05/07/2019	08/07/2019	11/07/2019	1st: Visit - Not Home, Carded, 2nd: Visit - Not Home, Carded, 3rd: Visit - Not Home, Carded	
176	BMSR	05/07/2019	08/07/2019	11/07/2019	1st: Visit - Not Home, Carded, 2nd: Visit - Not a good time, will phone CLO, 3rd: Visit - Not Home, Carded.	
177	BMSR	05/07/2019	08/07/2019	11/07/2019	1st: Visit - Not Home, Carded, 2nd: Visit - Not Home, Carded, 3rd: Visit - Not GT	Not from Gypsy Traveller Community
178	BMSR	05/07/2019	08/07/2019	10/07/2019	1st: Visit - Phoning CLO later, 2nd: Visit - Daughter carded, 3rd: Visit - Complete	
179	BMSR	05/07/2019	08/07/2019	11/07/2019	1st: Visit - Call back, 2nd: Visit - Not Home, Carded, 3rd: Phone call - Refused	Doesn't want to complete
180	BMSR	05/07/2019	08/07/2019	11/07/2019	1st: Visit - No Access, 2nd: Visit - Not Home, Carded, 3rd: Visit - Not Home, Carded.	
181	BMSR	05/07/2019	08/07/2019	10/07/2019	1st: Visit - Not Home, Carded. 2nd: Visit - Not Home, Carded. 3rd: Visit - Complete.	
182	BMSR				1st: Visit - Refused	Not interested in completing
183	BMSR	05/07/2019	08/07/2019	11/07/2019	1st: Visit - No Access, Gate Padlocked, 2nd: Visit - Not Home, Carded, 3rd: Visit - Not Home, Carded	

Ref. no.	Type	Interview attempt date			Method of engagement	Reason for refusal
		First	Second	Third		
184	BMSR	05/07/2019	11/07/2019		1st: Visit - Not Home, Carded, 2nd: Visit - Sharon (PCS) completed with resident	
185	BMSR	05/07/2019	08/07/2019		1st: Visit - Not Home, Carded, 2nd: Visit - Not a GT.	Don't class themselves as GT, parents were GT
186	BMSR	05/07/2019			1st: Visit - Complete	
187	BMSR	05/07/2019	08/07/2019	11/07/2019	1st: Visit - Not Home, Carded. 2nd Visit Carded, 3rd: Visit - Not Home, Carded.	
188	BMSR	05/07/2019	08/07/2019	11/07/2019	1st: Visit - Not Home, Carded, 2nd: Visit - Not Home, Carded, 3rd: Visit - Not Home, Carded.	
189	BMSR	05/07/2019			1st: Visit - Deceased	
190	BMSR	05/07/2019	08/07/2019	11/07/2019	1st: Visit - Not Home, Carded, 2nd: Visit - Not Home, Carded, 3rd: Visit - Refused	Happy in Bricks and Mortar
191	UAEC	24/06/2019	18/07/2019		1st: Visit - Couldn't access/Gate locked, 2nd Visit = Couldn't access/Gate padlocked, 3rd Visit no access/Gate padlocked - called out at each visit and there was no post box	
192	UADV	24/06/2019	18/07/2019		1st: Visit - couldn't access as gate locked, carded. Returned phone call, booked appointment. 2nd: Visit - Complete	
193	NWLS				No address available - unable to contact	
194	DEC	04/07/2019	09/07/2019		1st: Visit - Not Home, Carded. 2nd: Visit - Refused.	Doesn't want to complete
195	EVIC				EVICTED	
196	BMUN	08/07/2019	2019/2019		Moved to Llanelli, letter sent to forwarding address 08/07/2019 offering to complete survey over the phone	
197	BMUN	05/07/2019			Letter sent 05/07/2019 offering to complete survey over the phone	
198	BMSR	09/07/2019			Not from the Gypsy Traveller Community	Not from the Gypsy Traveller Community
199	BMUN	05/07/2019			Letter sent 05/07/2019 offering to complete survey over the phone	
200	LARS	18/06/2019	01/07/2019	22/07/2019	1st: Visit - Not Home, 2nd: Visit - Not Home, Carded, 3rd Visit - Complete	
201	LARS	18/06/2019	01/07/2019	22/07/2019	1st: Visit - Not Home, 2nd: Visit - Not Home, Carded, 3rd Visit - Complete	
202	LARS	18/06/2019			1st: Visit - Complete	
203	LARS	18/06/2019			1st: Visit - Complete	

Ref. no.	Type	Interview attempt date			Method of engagement	Reason for refusal
		First	Second	Third		
205	LARS	18/06/2019			1st: Visit - Refused	Won't be staying for long. Daughter said she could include her father on her assessment and that nobody would be moving
206	PVRS				NO SITE	
207	PVRS	26/06/2019	02/07/2019		1st Visit - Not Home, Carded, 2nd: Visit - Refused	Adequately accommodated
209	PVRS	26/06/2019			1st: Visit - Complete	
210	PVRS	21/06/2019	28/06/2019		1st: Visit - Not Home (no post box to card), 2nd: Visit - spoke to locals, field empty, no one lives there.	
211	UAEP				NO SITE	
212	LARS	18/06/2019			1st: Visit - Refused	"No point filling it out"
213	LARS	20/06/2019			1st: Visit - Complete	
213a	LARS	18/06/2019			1st: Visit - Complete	
214	LARS	20/06/2019			1st: Visit - Complete	
215	LARS	20/06/2019			1st: Visit - Complete	
216	No site				NO SITE	
217	LARS		26/06/2019		1st: Visit - Complete	
218	PVRS	26/06/2019			1st: Visit - Refused	Adequately accommodated
219	PVRS	26/06/2019	02/07/2019		1st Visit - Not Home, Carded, 2nd: Visit - Refused	Adequately accommodated
220	PVRS	26/06/2019	02/07/2019		1st: Visit - Not Home, Carded, 2nd: Visit - Refused	I don't want to do it
221	PVRS	26/06/2019			1st: Visit - Refused	Adequately accommodated
222	PVRS	25/06/2019			1st: Visit - Complete	
223	PVRS	25/06/2019			1st: Visit - Complete	
224	BMSR	05/07/2019			1st Visit - Complete	
225		04/07/2019			1st: Customer phoned CLO	
226	BMUN	09/07/2019			1st Visit Complete	
227	LARS	09/07/2019			1st: Visit - Complete	
228	BMSR	16/07/2019	17/07/2019		(moved from previous address), 1st: Visit - Not Home, Carded, 2nd: Visit - Not GT	Not from Gypsy Traveller Community
229	BMUN	16/07/2019	19/07/2019	22/07/2019	1st: Visit - Not Home, Carded. 2nd: Visit Carded. 3rd: Visit Carded.	
230	PVRS	16/07/2019			Not from the Gypsy Traveller Community.	Not from the Gypsy Traveller Community
231	BMUN	16/07/2019			Not from the Gypsy Traveller Community.	Not from the Gypsy Traveller Community

Ref. no.	Type	Interview attempt date			Method of engagement	Reason for refusal
		First	Second	Third		
232	BMSR	02/07/2019			Not from the Gypsy Traveller Community. Former GT moved.	Not from the Gypsy Traveller Community
233	BMUN	16/07/2019			Not from the Gypsy Traveller Community	Not from the Gypsy Traveller Community
234	BMUN	16/07/2019	Not GT		1st: Visit - Not Home, Carded, 2nd: Phone call - Not GT	Not from Gypsy Traveller Community
235	NWLS	15/07/2019			Letter sent 15/07/2019 offering to complete survey over the phone	
236	NWLS	15/07/2019			Letter sent 15/07/2019 offering to complete survey over the phone	
237	PVRS	15/07/2019			Letter sent 15/07/2019 offering to complete survey over the phone	
238	BMUN	15/07/2019			Letter sent 15/07/2019 offering to complete survey over the phone	
239	BMPR	10/07/2019			Completed.	
240	BMSR	16/07/2019			Interviewed in Office	
241	BMSR	17/07/2019			Interviewed over the Telephone	
242	BMSR	18/06/19	26/06/19	22/07/19	1st Visit- not home carded, 2nd Visit Not home carded, 3rd Visit Completed	
243		12/07/19			T/C to see if wanted to complete - Assessment completed over Telephone	

### Type key

BMPR	'Bricks and mortar', private rented
BMSR	'Bricks and mortar', social rented
BMUN	'Bricks and mortar', tenure unknown
HSTL	Homeless hostel
LARS	Local Authority residential site
LATP	Local Authority transit pitch
NFXA	No fixed abode - currently travelling
NWLS	Site not in Wales
UADV	Unauthorised development
UAEC	Unauthorised encampment
EVIC	In process of Eviction
DEC	Decanted